

Agenda

Benchers

Date:	Friday, February 7, 2025
Time:	9:00 am – Call to Order
Location:	The Bencher Meeting is taking place as a hybrid meeting. If you would like to attend the meeting as a virtual attendee, please email BencherRelations@lsbc.org
Recording:	<i>The public portion of the meeting will be recorded.</i>

OATH OF OFFICE

The Honourable Chief Justice Marchand, will administer an oath of office (in the form set out in Rule 1-3) to President Brook Greenberg, KC, First Vice-President Thomas L. Spraggs, and Second Vice-President Michael Welsh, KC (individually) and to newly elected Benchers Katrina Harry, KC and Marcia McNeil.

1	Administer Oaths of Office
2	Indigenous Welcome
3	Introduction of New Law Society Chief Executive Officer and Executive Director

CONSENT AGENDA

Any Bencher may request that a consent agenda item be moved to the regular agenda by notifying the President and/or the Manager, Governance & Board Relations prior to the meeting.

4	Minutes of November 29, 2024 meeting (regular session)
5	Minutes of November 29, 2024 meeting (<i>in camera</i> session)
6	Terms of Reference Revisions: Access to Justice Advisory Committee

REPORTS

7	President's Welcome and Report	15 min	Brook Greenberg, KC
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Agenda

8	CEO's Report	15 min	Gigi Chen-Kuo
9	Briefing by the Law Society's Member of the Federation Council	15 min	Brook Greenberg, KC
UPDATE			
10	Lawyers Indemnity Fund: The Journey to the Present	45 min	Su Forbes, KC
DISCUSSION			
11	Trust Review Task Force Final Report	30 min	Brook Greenberg, KC
FOR INFORMATION			
12	Indigenous Engagement in Regulatory Matters Annual Report and Implementation Update		
13	External Appointment: Continuing Legal Education Society of British Columbia		
14	Minute of Approval: Reappointment of Tribunal Chair		
15	2025 Bencher and Executive Committee Meeting Schedule		
16	2026 Bencher and Executive Committee Meeting Schedule		
IN CAMERA			
17	Other Business		

Law Society of British Columbia

Bencher Meeting: Minutes (Draft)

To: Benchers

Purpose: Approval (Consent Agenda)

Date: Friday, November 29, 2024

Present:

Jeevyn Dhaliwal, KC, President	Benjamin D. Levine
Brook Greenberg, KC, 1st Vice-President	Dr. Jan Lindsay
Simran Bains	Jaspreet Singh Malik
Paul Barnett	Jay Michi
Aleem Bharmal, KC	Georges Rivard
Tanya Chamberlain	Michèle Ross
Nikki L. Charlton	Gurminder Sandhu, KC
Jennifer Chow, KC	Thomas L. Spraggs
Christina J. Cook	Barbara Stanley, KC
Tim Delaney	James Struthers
Brian Dybwad	Natasha Tony
Cheryl D'Sa, KC	Michael F. Welsh, KC
Ravi R. Hira, KC	Kevin B. Westell
Sasha Hobbs	Gaynor C. Yeung
James A. S. Legh	Jonathan Yuen

Staff present:	Don Avison, KC	Jeanette McPhee
	Gurprit Bains	Rose Morgan
	Barbara Buchanan, KC	Michael Mulhern
	Michaela David	Doug Munro
	Jackie Drozdowski	Rashmi Nair
	Su Forbes, KC	Carrie Robinson
	Kerryn Holt	Lesley Small
	Jeffrey Hoskins, KC	Arrie Sturdivant
	Alison Kirby	Christine Tam
	Jane Ladesma	Maddie Taylor
	Michael Lucas, KC	Adam Whitcombe, KC
	Claire Marchant	Vinnie Yen
	Tara McPhail	
	Guests:	Dom Bautista
	Cori Ghitler, KC	Deputy Executive Director, Law Society of Alberta
	Katrina Harry, KC	2025 Bencher-Elect
	Freya Kodar	Dean of Law, UVic
	Derek LaCroix, KC	Executive Director, Lawyers Assistance Program of BC
	Jamie Maclaren, KC	Executive Director, Access Pro Bono Society of BC
	Michael McDonald, KC	Former Member, Truth & Reconciliation Advisory Committee, Law Society of BC
	Desmond MacMillan	Assistant Dean of Law, Thompson Rivers University
	Mark Meredith	Treasurer and Board Member, Mediate BC
	Lee Nevens	President, Canadian Bar Association, BC Branch
	Caroline Nevin	CEO, Courthouse Libraries BC
	Tina Parbhakar	Strategic Coordinator, A2JBC and co-founder of South Asian Legal Clinic of BC
	Ngai Pindell	Dean of Law, Peter A. Allard School of Law
	Rob Seto	Director of Programs, Continuing Legal Education Society of BC
	Kerry Simmons, KC	Executive Director, Canadian Bar Association, BC Branch
	Liza Worthington	Chief Executive Officer, Canadian Centre for Professional Legal Education

Consent Agenda

1. Minutes of November 1, 2024, meeting (regular session)

The minutes of the meeting held on November 1, 2024 were approved unanimously and by consent as circulated.

2. Minutes of November 1, 2024, meeting (*in camera* session)

The minutes of the *in camera* meeting held on November 1, 2024 were approved unanimously and by consent as circulated.

3. Rule Amendment: Tribunal Chair Term Limit

The following resolution was passed unanimously and by consent:

BE IT RESOLVED to amend Rule 5-1.3 (3) of Law Society Rules by deleting the word “two” and by inserting in its place the phrase “to be set by the Benchers upon making the appointment, and must not exceed three”.

REQUIRES 2/3 MAJORITY OF BENCHERS PRESENT

Reports

4. President’s Report

President Jeevyn Dhaliwal, KC confirmed that no conflicts of interest had been declared for the regular portion of the meeting.

Ms. Dhaliwal began her report by congratulating the Benchers that were elected to the 2025 Executive Committee and thanking all those who put forward their names.

Ms. Dhaliwal then congratulated Justice Lindsay LeBlanc on her appointment to the Supreme Court of British Columbia, which had been announced that morning. She thanked Justice LeBlanc for her many contributions to the Law Society. Ms. Dhaliwal announced that Second Vice-President-Elect Thomas Spraggs would become Second Vice-President for the remainder of 2024 and First Vice-President for 2025. She also spoke about plans to fill the vacant Bencher position in the County of Victoria, the vacancy for Second Vice-President for 2025, a possible vacancy on the Executive Committee, and the vacancy on the transitional board, and she advised that further information would be communicated to Benchers.

Ms. Dhaliwal provided an overview of her recent and upcoming meetings and events, which included attending a call ceremony that morning to welcome over 100 new lawyers to the

profession; attending the Yale County Bench and Bar Dinner, which Don Avison, KC also attended; attending a call ceremony with Bencher Christina J. Cook in the territories of the Nlaka'pamux and the Syilx peoples; travelling to Winnipeg to deliver a presentation on the politicization of the justice system and lawyer independence at the Manitoba Defense Conference; and, travelling to Prince Rupert to attend a welcome ceremony.

Ms. Dhaliwal concluded her remarks by thanking Benchers and staff for their support during her tenure. She spoke about the accomplishments of the Law Society during her time as a Bencher including tackling access to justice challenges; modernizing professional regulation; combatting money laundering; working towards reconciliation; and, focusing on equity, diversity, and inclusion demonstrated through the increased representation around the Bencher table, which better reflects the community and public that the Law Society serves. Ms. Dhaliwal spoke about her gratitude in serving as President and her confidence that the Law Society would continue to lead with integrity, dedication, and compassion.

5. CEO's Report

Don Avison, KC began his report with an update regarding changes to cabinet following the recent provincial election, as well as to the composition of the Legislative Assembly. He indicated that 65% of those who were elected had not previously sat as members of the legislative assembly before. Mr. Avison advised that he would be meeting with the Deputy Attorney General to speak about a number of matters of importance to the Law Society.

With respect to the ongoing litigation, Mr. Avison indicated the hearing would take place in October 2025 at the Supreme Court of BC, and that Chief Justice Skolrood has appointed himself as both the case management judge and as the trial judge for this matter.

Mr. Avison then spoke of the significance of the 2025 Financial Action Task Force (FATF) review, and the responsibility of Law Society to take a leadership role in working with the Federation of Law Societies of Canada in responding to FATF. Mr. Avison advised that he would be meeting with Financial Transactions and Reports Analysis Centre of Canada officials on December 9 in Ottawa, and that further information would be provided at a subsequent meeting.

Mr. Avison then provided an update about the launch of online credit card payments for Certificates of Standing applications through the Law Society member portal.

Mr. Avison concluded his remarks by acknowledging the significant progress that has been made to date regarding the Law Society's objectives and strategic plan, as well as the number of significant initiatives that had taken place over his tenure, including the Cullen Commission, and the work the Law Society has done to combat money laundering; weathering the COVID-19 pandemic; and the ongoing work regarding the single legal regulator initiative. Mr. Avison thanked Benchers and staff for their support and efforts over the past few years.

6. Briefing by the Law Society’s Member of the Federation Council

First Vice-President Brook Greenberg, KC provided a brief overview of the written report he provided for Benchers’ information, which included an overview of the recent Federation meetings.

Benchers spoke about the importance of ensuring that the profession was aware of the mental health resources and supports available through the Law Society. Mr. Greenberg advised that there is mental health hub on the Law Society website and that he would be supportive of links to these supports being made available to the profession in future Law Society communications.

7. Briefing by the Law Society’s Member of the CBABC Provincial Council

Bencher Kevin Westell provided a brief overview of the written report he provided for Benchers’ information, which included an overview of the recent Canadian Bar Association of BC (CBABC) provincial council meeting. Mr. Westell noted that this was the first meeting overseen by CBABC President Lee Nevens, who is the first transgender lawyer to ever hold that position, and the first non-binary President in CBA history.

Updates

8. Financial Matters

- **2024 Enterprise Risk Management Plan: Update**

Mr. Avison presented an overview of the Law Society’s 2024 Enterprise Risk Management Plan along with changes from previous years. Mr. Avison summarized the Law Society’s major strategic risks, and indicated that risks related to the transition to the single legal regulator and cyber security breaches had been moved higher on the register. He also spoke about the work being completed to address timeliness and methods of addressing lawyer misconduct, incompetence, and Rule breaches. He also reviewed the mitigation plans for these risks.

Benchers discussed risks related to the single legal regulator initiative, particularly in regard to the potential diversion of resources from the Law Society’s regulatory obligations and other strategic objectives. Mr. Avison advised that operational focus continued to be on the Law Society’s mandate, but that the risks inherent to the transition should be acknowledged.

- **Financial Report - 2024 - Q3 and Forecast**

Jeanette McPhee, Chief Financial Officer & Senior Director of Trust Regulation provided an overview of the financial results and highlights to the end of September 2024, as well as an overview of the forecasted 2024 year-end results. Ms. McPhee indicated that the General Fund

operations resulted in a positive variance to budget, with revenues very close to budget, but operating expenses were lower than budget due to both permanent savings and timing differences. Ms. McPhee also provided an overview of forecasted 2024 year-end results, noting that revenue was projected to be under budget, due a slightly lower number of practising lawyers and lower electronic filing revenues, due to the 2024 budget being set too high regarding the anticipated percentage for the real estate market. Ms. McPhee indicated that total operating expenses were projected to be below budget for the year primarily due to a decrease in property taxes and operational savings. Ms. McPhee concluded her remarks with an overview of the Law Society's investment portfolio.

For Information

9. 2024 Articling Program Assessment

There was no discussion on this item.

10. External Appointment: Law Foundation of BC

There was no discussion on this item.

Final Remarks

Mr. Avison and Mr. Greenberg paid tribute to outgoing President Dhaliwal and thanked her for her dedication, commitment, and significant contributions to the Law Society on behalf of the public interest over the years. Ms. Dhaliwal thanked Mr. Avison and Mr. Greenberg for their kind words, thanked Benchers and staff for their support during her tenure, and then welcomed Mr. Greenberg as President for 2025 and presented him with the President's pin.

The Benchers then commenced the *in camera* portion of the meeting.

RN
2024-01-28

Terms of Reference Revisions: Access to Justice Advisory Committee

To: Benchers

Purpose: Approval (Consent Agenda)

From: Staff

Date: February 7, 2025

Issue

1. Amendments to the Access to Justice Advisory Committee (the “**Committee**”)’s Terms of Reference are required to address the determination of the Benchers in July 2024 in regard to the future Access to Justice Fund (the “**Fund**”) allocation process.

Background

2. Direction from the Benchers provides that a portion of the funding the Law Society provides annually to the Law Foundation supports the Fund. The Law Foundation ultimately decides how the Fund is administered. Up until 2024, the allocation of the Fund on an annual basis was informed by discussions with and recommendations by the Law Society. Benchers delegated the responsibility to discuss and recommend to the Committee pursuant to its Terms of Reference, which the Committee undertook in regard to allocation of the Fund through 2023. The allocation recommendation was made by the Bencher table as a whole in 2024 when the Committee was not populated. On July 5, 2024 the Benchers determined that the Law Foundation need not be required to meet with the Law Society to discuss the annual allocation of the Fund on a go-forward basis. Instead, Benchers determined that the the Law Foundation be asked to report back to the Benchers on how it determined the Fund be allocated in the future.

Recommendation

3. The proposed amendment is set out in the resolution below, demonstrated in the appended red-lined and clean versions of the Terms of Reference (Appendices A and B, respectively). This amendment is a house-keeping matter to reflect a previous policy determination by the Benchers, and staff recommend it be adopted.

Decision

4. The following Resolution is presented for the Benchers’ consideration and decision:

BE IT RESOLVED THAT the Benchers adopt the amendment to the Access to Justice Advisory Committee’s Terms of Reference, by removing item 7 under “Duties and Responsibilities” which states:

“Meet with representatives of the Law Foundation annually to discuss the potential allocation of the access to justice funding the Law Society provides to the Law Foundation as delegated to the Committee by the Benchers.”

Appendix A: Red-lined version of “Access to Justice Advisory Committee Terms of Reference”

TERMS OF REFERENCE

Updated: ~~April 17, 2020~~February 7, 2025

MANDATE

Access to justice is critical to the public interest in the administration of justice. The ability of the public to access legal services is an important component of public confidence in the legal profession. The Law Society’s mandate of protecting the public interest in the administration of justice includes promoting access to justice for all citizens of British Columbia. Accordingly, the Law Society should engage in the review and reform of matters within the jurisdiction of the Law Society for the purpose of improving access to justice.

The Committee shall monitor and advise the Benchers about key access to justice issues, with particular emphasis on access to legal services, including legal aid. The Committee shall recommend to the Benchers actions or initiatives to address access to justice issues as they arise. This advisory function supports the Law Society’s strategic planning process and the Vision for Publicly Funded Legal Aid. The role of the Committee is to assist the Law Society in discharging its mandate to improve access to justice.

COMPOSITION

1. Under Rule 1-49, the President may appoint any person as a member of a committee of the Benchers and may terminate the appointment.
2. At least half of the Committee members should be Benchers, and the Chair of the Committee must be a Bencher.

MEETING PRACTICES

1. The Committee operates in a manner that is consistent with the Benchers’ Governance Policies.
2. The Committee meets as required.
3. Quorum consists of at least half of the members of the Committee. (Rule 1-16(1)).

ACCOUNTABILITY

The Committee is accountable to the Benchers. If the Benchers assign specific tasks to the Committee, the Committee is responsible for discharging the work assigned. If a matter arises that

the Committee believes requires attention by the Benchers, the Committee will advise the Executive Committee.

REPORTING REQUIREMENTS

The Committee provides status reports to the Benchers twice a year.

DUTIES AND RESPONSIBILITIES

1. Where possible, adopt an evidenced-based, outcomes-focused approach to the Committee mandate and to any Committee recommendations to the Benchers;
2. Promote the creation of data analytics systems within the justice system in order to better evaluate access to justice and legal aid issues;
3. Keep the Benchers informed of important access to justice matters, to assist in setting policy or in recommending that specific action be taken by the Benchers;
4. Explore opportunities for collaboration with third parties to advance the Law Society's Strategic Plan and to better understand access to justice issues for potential inclusion on future Strategic Plans;
5. Ensure the work of the Committee provides for input from the public, the profession and the Benchers in regard to matters within the Committee's mandate;
6. Identify stakeholders engaged with access to justice and legal aid in British Columbia and consult with those stakeholders, other professional organizations and experts as appropriate to ensure a broad engagement on the matters identified in the mandate.
- ~~7. Meet with representatives of the Law Foundation annually to discuss the potential allocation of the access to justice funding the Law Society provides to the Law Foundation as delegated to the Committee by the Benchers.~~

STAFF SUPPORT

Staff lawyer, Policy and Planning

Appendix B: Clean version of “Access to Justice Advisory Committee Terms of Reference”

TERMS OF REFERENCE

Updated: February 7, 2025

MANDATE

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STAFF SUPPORT

Staff lawyer, Policy and Planning

Law Society

of British Columbia

CEO Report

To: Benchers

From: Gigi Chen-Kuo

Date: February 7, 2025

1. Introduction

I am pleased to provide my first report as the new CEO/Executive Director of the Law Society. It is a privilege to join an organization that is dedicated to serving in the public interest. I want to express my gratitude for the warm welcome to the Law Society and all the support I've received from staff.

As I step into this role, I am eager to build upon the Law Society's foundation of excellence. We will look for further opportunities to be responsive, take the views of the public and the legal profession into account, and embrace new and innovative ways to further our public interest mandate.

Through my years of executive, in-house counsel and board experience, I have played a key role in major governance changes, organizational transformation, and implementation of large capital projects. I am committed to providing steady guidance to the team as we navigate this period of change together.

2. Bencher Updates

The newly elected Bencher from Victoria County, Marcia McNeil, and returning Bencher from Vancouver County, Katrina Harry, KC, along with the President and the two Vice-Presidents, will be formally sworn in to office at the February 7 Bencher meeting by the Honourable Chief Justice Leonard Marchand. I would like to welcome all new and returning Benchers and I look forward to working with you in 2025.

At the February 7 Bencher meeting there will be an Indigenous Welcome and Land Acknowledgement by Chief Janice George of the Squamish Nation. Ms. George attended our Bencher meeting in February 2023, and we are honoured she is able to join us again for the first Bencher meeting of 2025.

3. Changes to Member Portal login

Further to the staff update in the fall of 2024, we are approaching the proposed launch date of March 19, 2025 for implementation of additional security features during the Member Portal login process. The enhanced measures include multi-factor authentication and security questions, and are intended to further protect your account and sensitive information.

Through a series of communications, lawyers will be asked to ensure their email address with the Law Society is up-to-date and accessible, as a verification code will be sent to their registered email address when logging in to the Member Portal after March 19. In response to feedback, we have also added security questions that can be used to verify identity and access an account

should a lawyer encounter any issues with the email address option. Lawyers are encouraged to set up their security questions prior to March 19 to minimize any disruption and ensure continuous access to the Member Portal.

4. Single Legal Regulator

As the Benchers will recall, the *Legal Professions Act* provides for a transition process and for the transitional board and the transitional Indigenous council to establish the first rules for Legal Professions BC. That process is underway and the workplan provides for initial consultation with the staff of the Law Society, the Notaries Society, the BC Paralegal Association and counsel supporting the Indigenous council in order to develop the first rules.

Regarding the litigation, a hearing took place on January 14 and 15 to hear an application by the Notaries Society to be added as a party to the proceedings, and applications by the Law Society of Manitoba, the Indigenous Bar Association, the Canadian Bar Association and the Law Foundation to be added as intervenors, and an application by government to set aside an Appointment to Examine for Discovery David Eby. The intervenor applications were all approved, along with the Notaries Society being added as an intervenor rather than a party. Chief Justice Skolrood further reserved his decision on the application by the government to set aside an Appointment to Examine for Discovery David Eby.

A three-week summary trial to determine the constitutionality of the *Legal Professions Act* is scheduled to take place beginning October 14, 2025.

5. External Meetings and Events

On January 14, I had the opportunity to meet virtually with the CEOs of Law Societies across Canada. In addition, we hosted an in-person meeting with the CEOs and their deputies from Alberta, Saskatchewan and Manitoba on January 17. It was a productive session covering topics spanning from next steps with implementation of the Western Canada Competency Profile, an update on the Single Legal Regulator transition work, and trends across Canada with respect to self-regulation.

The Federation of Law Societies of Canada's 2025 Spring Business Meeting will be held in early March. Planning is underway for the Strategic Planning Session that will take place during the meeting.

I will be attending two upcoming 150th Anniversary of the Supreme Court of Canada celebrations in Victoria. The Canadian Bar Association of British Columbia is hosting the Supreme Court of Canada 150th Anniversary Bench and Bar Dinner on February 3. On the following day, the Honourable Wendy Cocchia, Lieutenant Governor of British Columbia and

the Honourable Mr. Justice Geoffrey R. J. Gaul will be hosting a reception at Government House where Chief Justice Richard Wagner and Justices Andromache Karakatsanis and Nicholas Kasirer will also be in attendance.

6. Internal Updates

I had the pleasure of meeting many staff members at the All-Staff Townhall on January 28. I was able to share a bit about my personal background and leadership style, as well as provide updates on the Single Legal Regulator transition and neighbourhood safety. Going forward, regular Townhall meetings will be scheduled on a quarterly basis.

In terms of neighbourhood safety, we have invited representatives from the Vancouver Police Department (VPD) to provide a Neighbourhood Safety Briefing in March for all staff. They will provide updates on what the VPD has been doing to address the issue and share future plans to increase the safety for the neighbourhood. They will also provide safety tips for staff, followed by a question period. Their Crime Analyst will accompany them to provide stats and crime trends in our neighbourhood.

As noted in a recent Notice to the Profession, the Professional Employees Association (PEA), which represents staff lawyers, paralegals, legal editor and some officers, took a strike vote and it passed. Strike notice or details regarding potential job action have not been served by the PEA at this time. The Law Society remains committed to reaching a fair and reasonable agreement with the PEA through collective bargaining, including the current mediation process, and looks forward to continuing negotiations. Should a strike or other job action occur, we are committed to ensuring that services remain available to the public and the profession.

I look forward to working with the Benchers table as we continue to make a difference for the public and the legal profession.

Gigi Chen-Kuo
Chief Executive Officer

Law Society
of British Columbia

Briefing by the Law Society's Member of the Federation Council

To: Benchers

Purpose: Report

From: Brook Greenberg, KC
Law Society Representative on the Federation Council

Date: February 7, 2025

Purpose

1. This memorandum is intended to provide a summary of the Federation Council’s December 2024 meeting.

The Federation Council Meeting

2. The Federation Council met virtually on December 9, 2024.
3. As in the past, the December meeting was largely a planning and organizational meeting for the year to come.
4. Council approved the composition of its various committees.
5. Council also approved the fees paid by the law societies for CanLII for 2025.
6. Council also considered and discussed draft budgets for the Federation and NCA for 2025.
7. Council considered an Activity Plan and a draft International Engagement Plan for 2025.
8. Additionally, Council received reports from its committees, as well as CanLII and Lexum.
9. Some of the more significant updates are summarized below.

The Indigenous Advisory Council (the “IAC”)

10. The IAC met virtually on December 5, 2024. This meeting was intended to discuss the various Federation Truth and Reconciliation initiatives, including:
 - a. the proposed amendments to the Model Code to address TRC Call to Action 27;
 - b. the implementation of the amendments to the National Requirement to address TRC Call to Action 28; and
 - c. the development of assessment tools for the NCA competency profile, including those that address Call to Action 28.
11. The Joint Council of Canadian Law Deans and Federation working group, with the assistance and input of the IAC, finalized arrangements for the Symposium to be held in Toronto on January 30 and 31, 2025.
12. The Symposium is entitled “TRC Calls to Action & Legal Education.”

13. The purpose of the Symposium is to consider:
 - a. National standards for implementing Indigenous legal issues in legal education and continuing professional development.
 - b. Actionable recommendations for concrete steps to advance Calls to Action 27, 28, and 50.
 - c. Best practices and strategies to be shared among diverse legal actors.
 - d. Publishable commentary on symposium findings to help guide future efforts.
14. Day one of the Symposium is intended to address, “Indigenization and Decolonization of the Legal Academy.
15. Day two will be about, “Collaborative Futures: Walking Together to Shape Legal Education in the Spirit of Reconciliation”.
16. I intend to attend the Symposium as a member of the joint CCLD-Federation working group.

The NCA Assessment Modernization Committee (the “NCAAMC”)

17. Following an RFP process, the Federation engaged CPLED to develop assessment tools to be used as part of a future competency-based assessment system for the NCA.
18. The NCAAMC was set to meet on December 13, 2024, to discuss assessment methodologies for particular competencies.

Money Laundering Prevention

19. The Standing Committee on Anti-Money Laundering and Terrorist Financing was, at the time, continuing to prepare for the parliamentary review of the Proceeds of Crime (Money Laundering) and Terrorist Financing Act.
20. However, this report pre-dated the prorogation of Parliament.
21. The Standing Committee continues to prepare for the FATF peer review process, including members of the Standing Committee attending a FATF training session.

Constitutional Challenge to Mandatory Reporting Provisions in the *Income Tax Act*

22. Council received an update on this litigation, including that the Attorney General for Canada has not yet filed a response to the Petition.

Standing Committee on Mental Health and Wellness

23. In accordance with its work plan, the Standing Committee on Mental Health and Wellness has commenced its review of Phase I and Phase II of the National Study recommendations.

24. The Standing Committee expects to deliver a report to Council making recommendations with respect to the Study recommendations in the summer or autumn of 2025.

25. The Standing Committee, through its supporting staff, had commenced creating a Resource Hub in respect of mental health and wellness matters.

CanLII and Lexum Reports

26. CanLII's report was largely *in camera*, and therefore, will not be commented on in this report.

Next Meeting

27. The next meeting of the Federation Council will be held in Ottawa on March 4, 2025.

Trust Review Task Force Final Report

To: Benchers

Purpose: Discussion (*February 7, 2025 Meeting*)

Proposed for Decision (*April 11, 2025 Meeting*)

From: Trust Review Task Force

Date: February 7, 2025

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I. Introduction

1. Lawyers receive and disburse funds in trust on behalf of clients. This includes retainers for legal services to be performed and billed which must be held in trust. Funds are also held in trust as a necessary part of providing legal services to the client including on undertakings, to ensure the effective completion of a business transaction or conveyance of real or personal property. Other times, funds are received and disbursed from trust to pay for a settlement in the client's litigation.
2. Lawyers in British Columbia – and elsewhere in Canada - have long handled trust funds directly related to the legal services being provided, and for almost a century regulations have been in place through the Law Society that set out requirements for how trust funds are to be held and accounted for to protect the interests of the beneficiaries, and the broader public interest.
3. The Law Society Rules have operated effectively to ensure that trust funds are appropriately handled such that the public can have confidence in the legal professionals entrusted with their funds.
4. It is important to ensure that the rules continue to be effective taking into account the current realities of practising law, modern banking practices and technological advances. The rules should be clear and strike the appropriate balance to meet regulatory objectives without being unnecessarily burdensome or duplicative.
5. Over the last several years, concerns about money laundering have come to the forefront in British Columbia, resulting in the provincial government creating the Commission of Inquiry into Money Laundering in British Columbia (the “Cullen Commission”), which issued its Final Report in June 2022 ([the “Cullen Report”](#)).
6. As the Cullen Report expressly affirmed, the Law Society has long recognized the serious risk posed by money laundering to the public, with legal professionals being potentially vulnerable to being used by criminals.¹
7. To address these risks, the Law Society has taken considerable measures and is recognized a leader in Canada for its anti-money laundering efforts.
8. The Cullen Report took to task several sectors of the British Columbia economy with regard to the lack of effective money-laundering protections.

¹ Cullen Report p. 1175.

9. However, the Report was complimentary with respect to the Law Society’s efforts to combat money-laundering, noting that the Law Society had mitigated many of the risks through robust regulation and concluding that its review “demonstrates that British Columbia has a relatively strong anti–money laundering regime in place with respect to lawyers.”²

10. The Commissioner also concluded as follows:

It is clear to me that the Law Society, with the support of the Federation, has taken its role as the public interest regulator seriously.³

11. Indeed, the Law Society through its trust auditing and enforcement processes, has frequently and successfully enforced its money laundering prevention measures.⁴ It is the Law Society’s combination of effective screening and prevention measures, vigorous investigation, and successful enforcement of its rules that has resulted in it being held out as a leader in the prevention of money laundering.

12. This Task Force was created to address the recommendations arising from the Cullen Commission for rule amendments and to assess the current trust accounting rules against the objectives of those rules and any concerns expressed about the rules and their enforcement.

13. The Task Force engaged in a thorough review to consider how to make an already strong system even better. What follows is a series of recommendations. Several are made in response to the Cullen recommendations and others are made to improve the trust accounting rules, to enhance clarity, all while preserving and strengthening their public interest purpose.

14. While the current rules for trust accounting and anti-money laundering are comprehensive, the recommendations that follow are meant to build on and improve an already strong system of financial accountability.

² Cullen Report p. 1175

³ Cullen Report p. 1214

⁴ See for example, *Gurney (Re)*, 2017 LSBC 15, *Larson (Re)*, 2017 LSBC 43, *Hammond (Re)*, 2020 LSBC 30, *Huculak (Re)*, 2022 LSBC 26, *Osei (Re)*, 2022 LSBC 43, *Yen (Re)*, 2023 LSBC 2, *Pelletier (Re)*, 2023 LSBC 47, *Kates (Re)*, 2023 LSBC 40, *Guo (Re)*, 2023 LSBC 28, *Wang (Re)*, 2024 LSBC 42, *Burgess (Re)*, 2011 LSBC 3, *Lyons (Re)*, 2008 LSBC 9.

II. Purpose of Report

15. This report describes the Task Force’s deliberations and recommendations regarding three topics.
- Part 1 responds to recommendations 55-59 and 62 of the Cullen Report.
 - Part 2 addresses issues relating to the Law Society Rules regarding trust accounts and contains a series of recommendations designed to better protect the public, improve the logic and readability of the Rules, and make the Rules and associated processes easier to understand without compromising important public protection requirements.
 - Part 3 addresses limited issues relating to anti-money laundering (“AML”) and client identification and verification (“CIV”) more generally, and contains recommendations regarding how the Law Society might explore these matters as part of the national processes in which it participates.
16. The Task Force’s deliberations occurred during a time of impending transformation at the Law Society. Most of the work undertaken for this Report preceded the introduction of Bill 21 – the *Legal Professions Act*, which received Royal Assent on May 16, 2024. That Act is designed to create a single legal regulator and provide for the future governance and regulation of lawyers, notaries and licensed paralegals.
17. The Task Force sought to anticipate to the extent possible these impending changes, but its analysis was constrained to the extent it cannot forecast the future of legal services regulation.
18. Consequently, the Task Force focused on the lodestar of any policy analysis by asking *what does the public interest require?* The Task Force trusts that this guiding principle will remain regardless of the final form the single legal regulator takes, and that its recommendations will prove useful now and in the future.

III. Proposed Resolution

19. The Task Force recommends the Benchers approve the following resolution:

BE IT RESOLVED to accept Recommendations 1 – 40 inclusive as set out in the Trust Review Task Force Final Report dated February 7, 2025.

IV. Task Force Process

20. The Task Force comprised Brook J. Greenberg, KC (Chair), Richard H. Bell, Aleem S. Bharmal, KC, James K. Fraser, Graham Fulton, Joan Letendre, Benjamin D. Levine, Ryan Rosenberg and Michèle Ross⁵. It met ten times, supported by senior staff from the Trust Regulation, Professional Regulation, Practice Advice, and Policy and Planning departments, as well as by General Counsel.
21. In addition to drawing on their own knowledge and experience, Task Force members reviewed materials prepared by staff analyzing the Cullen Report, and feedback from online consultation on the trust accounting Rules.
22. The areas of focus for the Task Force included:
 - (a) the obligations to maintain accounting records and properly deal with funds;
 - (b) the compliance audit process and submitting of mandatory trust reports;
 - (c) fiduciary property;
 - (d) unclaimed trust funds; and
 - (e) anti-money laundering rules including the client identification and verification (the “CIV”) obligations and the cash transaction rule.

V. Objectives of Trust Accounting Rules

23. To discharge its mandate, the Task Force was first asked to consider the objective of the trust accounting rules. This was necessary in order to assess the efficacy of the current Rules, and to identify whether any of the Rules were potentially more onerous than necessary.
24. After consideration, the Task Force agreed that the objectives of the trust accounting and related Rules should include:
 - (a) protecting funds entrusted to lawyers from loss;

⁵ The constituency of the Task Force changed in 2024. The Task Force thanks Cheryl L. Martin and Kevin Westell for their contributions from the Task Force’s inception through the end of 2023.

- (b) maintaining public confidence in the integrity of the profession and in the ability of the Law Society as the regulator;
 - (c) mitigating the risk of legal services, including a trust account, from being used to further dishonest or illegal conduct, including money laundering and terrorist financing;
 - (d) setting clear, effective requirements for the handling of funds entrusted to legal professionals to ensure funds are accounted for and properly handled;
 - (e) promoting strong regulatory oversight such that the regulator is able to assess risks and conduct audits to identify issues and investigate conduct concerns;
 - (f) deterring deliberate, reckless, or grossly negligent handling of client funds and encouraging financial responsibility in respect to practice obligations; and
 - (g) ensuring that the regulatory requirements placed on legal professionals through the imposition of necessary accounting rules is proportionate to the risk that the rules seek to prevent.
25. These objectives are important and arise due to legal obligations placed on regulators.
 26. In *Pharmascience Inc. v. Binet*, 2006 SCC 48, the Supreme Court of Canada noted that public trust in professionals is directly related to the extent regulators are able to supervise the conduct of those professionals and that a professional regulator therefore has an “onerous obligation” to ensure the protection of the public.
 27. However, ensuring the proportionality of regulation is also important, not for the benefit of the legal professions, but for the benefit of the public. Proportionate regulation allows both the regulated and the regulator to focus on the areas of greatest risk. Regulation that is understood and accepted by the legal professions is more likely to be properly adhered to, rather than the subject of after-the-fact enforcement. Finally, proportionate regulation fosters greater access to legal services for the public.
 28. Regulating the handling of money by lawyers is one of those onerous obligations. From the earliest days of discipline of lawyers in BC, an intentional defalcation of trust funds has generally resulted in disbarment or resignation on an undertaking not to apply for reinstatement for a set period, absent exceptional circumstances.
 29. In *A Lawyer v. The Law Society of British Columbia*, 2021 BCSC 914, upheld 2021 BCCA 437, (leave to appeal to Supreme Court of Canada dismissed, May 2022), the Court says at paragraphs 56 and 59:

[56] The risk that a lawyer's trust account may be used for the purposes of money laundering is part of the context within which the Law Society's duty to protect the public interest exists. Lawyers have a range of obligations with respect to the management of their trust accounts through which large amounts of money may flow. A lawyer's trust account must only be used for legitimate commercial purposes related to the provision of legal services and it is in the public interest to ensure that trust accounts are not used for other purposes such as the laundering of money.

...

[59] The Law Society... plays a key role in enforcing the practice standards in ensuring lawyers are properly playing their gatekeeper role in respect of the proper use of trust accounts. There is, undoubtedly, a pressing public interest in it being able to do so effectively.

30. Other decisions also set out important considerations that the Task Force needed to keep in mind through its examination.
31. Perhaps foremost amongst these considerations is that the proper handling of trust funds is an integral part of the practice of law.⁶ The public must be able to entrust property, and particularly money, to members of the legal profession knowing that it will be properly accounted for. Maintaining this confidence is imperative. The Rules governing the withdrawal of money from a trust account play an important role in helping to ensure that client funds are properly handled and that the integrity of the legal profession is maintained.⁷
32. There are other important considerations, though, too. A lawyer's failure to comply with maintaining trust accounting records as required by the Law Society may interfere with the Society's ability to fulfill its mandate of regulating lawyers' conduct in the public interest because it may be unable to determine what happened to funds entrusted to the lawyer and whether the lawyer's use of the trust account was appropriate.
33. Proper record keeping through compliance with the Rules also assists legal professionals in properly handling client funds to reduce the risk of loss, errors and client dissatisfaction. For example, the Rules require a lawyer to record all funds received in trust on a client matter and to perform monthly trust reconciliations to ensure the total funds actually held in trust are in keeping with the total recorded on the client trust ledgers. Following the required procedures set out in the Rules ensures that any errors are

⁶ *Law Society of BC v. Tungohan*, 2017 BCCA 423

⁷ See, for example, *Law Society of BC v. Sahota*, 2018 LSBC 20, at para. 12; *Law Society of BC v. Lail*, 2012 LSBC 32; and *Law Society of BC v. Tungohan*, 2015 LSBC 26).

identified in a timely manner and trust shortages immediately eliminated. The Rules also require the records to be current before making any withdrawal from the trust account.

34. Because the proper handling of trust funds is one of the core parts of the lawyer's fiduciary duty to the client, an unauthorized use of trust funds harms or risks harming the client, undermines the client's confidence in counsel, and has a seriously deleterious impact on the legal profession's reputation in the eyes of the public. Removing a client's trust funds is and should always be a "memorable, conscious and deliberate act that a lawyer carefully considers before carrying out."⁸
35. The Cullen Report noted that trust rules are "critically important" to the Law Society's anti-money laundering regulations as they require lawyers to keep a variety of records, reconcile their accounts monthly, make annual reports, and undergo regular audits. That report noted that the oversight through the trust Rules was "crucial given that others, particularly law enforcement, cannot compel lawyers to produce privileged information or documents. The trust accounting Rules and audit process significantly mitigate the money laundering risks associated with trust accounts."⁹

VI. Discussion and Recommendations

PART 1 – The Cullen Report

Money-Laundering and the Legal Profession

36. Money-laundering is a significant concern world-wide.
37. In British Columbia, it has gained particular notoriety, and on May 19, 2019 the provincial government, recognizing the concern, established the Cullen Commission with broad [terms of reference](#).
38. The Commission examined the prevalence and nature of money-laundering in British Columbia through various sectors of the economy, including the legal profession. It conducted hearings, made findings of fact and made recommendations.
39. The law societies in Canada succeeded in the mid-2010s in an application for exclusion from the regime established by the federal government under the *Proceeds of Crime (Money Laundering) and Terrorist Financing Act* (the "PC(ML)TFA") on the basis that

⁸ *Law Society of British Columbia v. Gellert* 2013 LSBC 22, para 73.

⁹ Cullen Report at pp. 22-23.

the legislation violated a principle of fundamental justice regarding the solicitor-client relationship.

40. While the exclusion of lawyers from the PC(ML)TFA regime has been the subject of criticism, particularly by international groups like the Financial Action Task Force, and these criticisms are often picked up by media,¹⁰ such criticism fails to focus on, or understand, the robust regulation undertaken by the law societies in Canada.
41. The Cullen Report expressly addressed the gap between perception and reality as follows:

In my view, the exclusion of lawyers from the PCMLTFA regime does not, contrary to dominant discourse, leave lawyers in British Columbia free of anti-money laundering regulation. The evidence before me suggests that lawyers will continue to be exempt from the PCMLTFA, and as I have explained, even a regime in which lawyers reported to the Law Society or another entity involves complex and challenging constitutional issues. Given this reality, it is imperative that the Law Society continue to maintain and enforce a robust anti-money laundering regime in British Columbia.

Although lawyers and indeed the Law Society are constrained in the extent to which they can disclose privileged information, it is important to recognize that this impediment does not constrain the Law Society in supervising and enforcing against lawyers. In fact, the Law Society has an advantage in that it does not face the same barriers as law enforcement: its officers can see everything in a lawyer's file, including privileged materials, and can use this information to inform their investigative and disciplinary powers.¹¹

(Emphasis added.)

42. The Cullen Report expressed a favourable view of the Law Society's efforts to combat money laundering through the regulatory powers at its disposal.

¹⁰ See, for example "Canadian lawyers play key role in money laundering, says financial intelligence report" CTV News online posted June 27, 2024 at [Canadian lawyers play key role in money laundering: intelligence report | CTV News](#); "Five Canadian lawyers who were disciplined for money laundering" CTV News online posted June 27, 2024 at [5 Canadian lawyers accused of money laundering or suspicious financial transactions](#)

¹¹ Cullen Report p. 1214

43. This is reflective of the significant AML-related work the Society engages in from education and practice advice to detection of issues through the audit program and robust investigations with strong disciplinary outcomes. The current Rules for trust accounting and anti-money laundering are comprehensive and, as Commissioner Cullen noted, while the numerous risks lawyers face from money launderers "...are significant, the Law Society has mitigated many of them through robust regulation."¹²
44. Nevertheless, the Commissioner made a series of recommendations as to how the Law Society could further bolster its efforts by enhancing the Rules, which the Task Force reviewed and considered.
45. The Cullen Report recognizes the serious public harm caused by money laundering and that the legal profession is potentially vulnerable to being used by criminals in providing legal services to clients. To address these risks, the Law Society must ensure its AML-related efforts are effective and help preserve the public interest in the administration of justice. The Task Force engaged in a thorough review to consider how to make a strong system better and provide clarity.

Task Force Recommendations arising from the Cullen Report Recommendations

46. As noted above, the Cullen Report considered money-laundering concerns and responses within many sectors of the economy, including the legal profession and made several recommendations. The ones considered by the Task Force are recommendations 55-59 and 62, set out below.

Cullen Recommendation 55:

[A]mend Rule 3-59 to make it explicit that any cash received under the professional fees exception to the cash transactions rule must be commensurate with the amount required for a retainer or reasonably anticipated fees (p. 1185).

47. Rule 3-59 prohibits lawyers from accepting cash over \$7,500, except in limited circumstances identified in the Rule. One of those exceptions is where the cash is accepted "in respect of a client matter for professional fees, disbursements or expenses in connection with the provision of legal services." This exception reflected exceptions that were proposed initially in the *PC(ML)TFA*. If the retainer for fees received in cash (if greater than \$7,500 in the aggregate) turns out to be more than needed for the legal services, the lawyer is required to make any refund in cash.

¹² Cullen Report at p. 22.

48. Commissioner Cullen concluded that “the cash transactions rule is a crucial part of anti-money laundering regulation of lawyers” and is effective because it actually *prohibits* accepting cash above a prescribed amount, rather than (as is the case under the *PC(ML)TFA*, permitting cash to be accepted but requiring cash transactions over \$10,000 be reported to FINTRAC). He noted “Clearly, the current exception without a cap means that lawyers could potentially be receiving large amounts of cash of unknown origin” but that because the professional fees exception rule requires that any refund to a client who has paid a cash retainer must be made *in cash*, the *money-laundering* concerns raised by the acceptance of cash by a lawyer were addressed, provided the Law Society diligently monitored lawyers’ adherence to it. However, he further stated that “An explicit requirement that any cash received be commensurate with the legal fees and disbursements would help ensure that lawyers do not receive excessive amounts of cash in the first place” (p. 1186).
49. The Commissioner noted evidence from the Law Society that the receipt of large quantities of cash could--and perhaps should--raise “suspicious circumstances” or “red flags.” To address this concern, he noted the Law Society position that cash received as a retainer must be commensurate with the anticipated fees necessary for the services.
50. Recommendation 55, in effect, actually addresses a practice that the Law Society already expects lawyers to comply with. Even if the return of unused funds received in cash must be made in cash, a receipt of a large sum of cash in excess of the expected legal fees and disbursements objectively raises suspicions, and the Task Force agreed it would be prudent to express that in the Rule to make it clear.
51. What is “commensurate,” may, of course, be interpreted differently by different people. After discussion, the Task Force agreed that the professional fee exception to the cash transactions Rule should require that the cash accepted is in keeping with the anticipated fees and disbursements to be billed on the client matter. The amount of cash given to a lawyer must have some relatively objective connection to the retainer. However, the Task Force also recognized there is no single standard that can apply across all practices. Some lawyers’ fees are higher than others. Some estimates of fees at the outset of a matter might in hindsight appear not to have been commensurate with what eventually was needed.
52. The challenge relates to crafting an obligation that contains sufficient guidance for lawyers to assess whether the cash received is viewed as being “commensurate”. The Task Force determined that this should not be done in the Rule itself and instead agreed that guidelines are necessary to make the requirement meaningful. *BC Code* rule 3.6-1 provides guidance in its commentaries as to what is a fair and reasonable fee taking into account factors such as the experience and ability of the lawyer, a special skill, special

circumstances such as urgency and the difficulty of the matter, and more. The guidance also recognizes that a lawyer may need to revise an initial estimate as a matter progresses.¹³

RECOMMENDATION 1: Amend Rule 3-59 to make explicit that any cash received under the professional fee exception must be commensurate with the amount required for a retainer or for reasonably anticipated fees, and that guidelines be prepared to assist in determining what is “commensurate.”

Cullen Recommendation 56:

[A]mend the client identification and verification rules to explain what is required when inquiring into a client’s source of money. The rules should make clear, at a minimum: that the client identification and verification rules require the lawyer to record the information specified in the fall 2019 Benchers’ Bulletin; the meaning of the term “source of money”; and that lawyers must consider whether the source of money is reasonable and proportionate to the client’s profile (p. 1191).

53. The CIV Rules (Part 3, Division 11) were implemented first in 2008 and there have been some amendments since that time. They are based on the Federation of Law Societies of Canada’s Model Rule on Client Identification and Verification and in many ways parallel similar requirements under the *PC(ML)TFA*.
54. Where services in respect of a “financial transaction” are provided, lawyers must not only identify their client, but must verify the client’s identity (with some limited exceptions), and obtain and record information from the client about the source of the money received for the transaction. The Commissioner “applauded” the Law Society’s action, commenting that while not a complete substitute to the *PC(ML)TFA* insofar as the information collected by a lawyer is not available to FINTRAC as it is for reporting entities under that Act, the Law Society’s regime is a reasonable substitute given the constitutional parameters.
55. The Commissioner noted, however, that clarity be given to the phrase “source of money” to eliminate ambiguity. With this in mind, he specifically referenced Law Society

¹³ Doing so would also bring into question Rule 3-58.1 because the funds that were in excess of what was reasonable would now be held in a trust account for purposes not directly related to legal services.

guidance, as expressed in the [Fall 2019 Benchers' Bulletin](#), as to what, when assessing “source of money” the lawyer should at a minimum record:

- information obtained from the client about the activity or action that generated the client’s money (e.g., salary, bank loan, inheritance, court order, sale agreement, settlement funds);
- the economic origin of the money (e.g., credit union account, bank account, Canada Post money order, credit card charge, cash);
- the date the money was received; and
- the source from whom the money was received (i.e., the payer: the client or name and relationship of the source to the client).¹⁴

56. The Commissioner recommended that the CIV Rules should be amended and that they make clear, at a minimum the following:

- that the information contained in the 2019 Benchers’ Bulletin be recorded;
- the meaning of the term “source of money”; and
- that lawyers must consider whether the source of money is reasonable and proportionate to the client’s profile.

The Task Force agreed with this recommendation.

57. However, the description of the obligations to assess the “source of money” as part of CIV obligations may be confusing.

58. The Task Force suggests that the various recommendations made herein provide obligations and use terminology that make clearer for the legal professions that their overriding responsibility is to understand the financial transactions in which they are participating, and to be aware of and make inquiries with respect to any and all suspicious circumstances.

59. Assuming amendments are made, it will be important to include objective criteria in both the Rule and the Law Society’s practice resources relating to source of money, to ensure the legal profession understands the obligations.

¹⁴ See page 1190 of the Cullen Report
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60. Requiring disclosure of “source of money,” however, relies on the person whose money it is telling the truth as to its source. Those who are trying to hide the source are unlikely to tell the truth. It also recognized that where the client’s source of money comes from a third party, such as where the client is a developer, it can be difficult for the lawyer to make the necessary verifications from people with whom the lawyer has no solicitor-client relationship. The Task Force noted that being able to rely on the due diligence of the lawyer on the other side of a transaction regarding source of money would be helpful.
61. The Law Society provides guidance about obtaining information about the source of money in resources that include the [“Client ID & Verification – Frequently asked questions.”](#)
62. In the absence of suspicious circumstances or a heightened risk, it may be reasonable for a lawyer to accept a client’s explanation. If there are suspicious circumstances or high risk factors present, lawyers must make further inquiries in keeping with the duties set out in *BC Code* rule 3.2-7 and its commentaries. This may include obtaining documents to support the client’s explanation.

RECOMMENDATION 2: The CIV Rules should be amended to clarify what a lawyer must do when obtaining and recording information about “source of money,” with clear reference to the requirements set out in the Fall 2019 Benchers’ Bulletin.

Cullen Recommendation 57:

[E]xtend the ambit of the client identification and verification rules to include the situations in which a lawyer is truly acting as a gatekeeper. The rules should be extended to include, at a minimum: the formation of corporations, trusts, and other legal entities; real estate transactions that may not involve the transfer of funds, such as assisting with the transfer of title; and litigation involving the enforcement of private loans (p. 1192).

63. With limited exceptions, the “verification” requirements of the CIV Rules must be complied with where there is a financial transaction.
64. In addition to verifying the client’s identity, the verification requirements include obtaining source of money information and monitoring the professional relationship. Commissioner Cullen recommended that the application of CIV Rules extend beyond where, simply, a “financial transaction” is involved. If a client wants to create, for example, a corporation, a trust, or other legal entity, Commissioner Cullen expressed the view that lawyers should undertake verification requirements despite there being no financial transaction, and be required to make inquiries to understand how the entity

created will be used. This is in recognition that criminals may use vehicles like corporation and trusts to obscure their beneficial ownership and to assist in moving funds undetected.

65. Often a financial transaction is involved when creating a corporation (e.g. the receipt, payment or transfer of shares) or a trust (e.g. when the settlor sets up the trust and contributes assets to it which may include gifts such as a gold coin or other property). Accepting this recommendation to expand the scope of the CIV Rules where there is no financial transaction will add client verification requirements to more retainers, which the Task Force observes would be expected to increase the cost of the delivery of the services, affecting the public's access to legal services.
66. The Task Force was not prepared to go that far.
67. The requirement to verify a client's identity and monitor the professional relationship where there is no financial transaction could, on the other hand, be limited to client matters where there are objectively suspicious circumstances, which would be in keeping with the duty to make reasonable enquiries under BC Code rule 3.2-7.
68. For example, if there are suspicious circumstances identified in taking instructions from a client to set up a new corporation, then verifying the client's identity would be one of the reasonable inquiries required to objectively determine that the transaction is not in furtherance of dishonesty or illegal conduct. This risk-based approach to additional verification requirements was viewed by the Task Force as a preferable approach.
69. This approach, again, fits with the Task Force's view of the key obligation of legal professionals to understand the financial transactions in which they are participating, and to be aware of and make inquiries with respect to any and all suspicious circumstances.
70. If a modified version of Recommendation 57 were accepted, the Task Force recommends the Law Society consult through the Federation's Standing Committee on Anti-Money Laundering and Terrorist Financing to address the manner in which the recommendation is adopted.
71. Moreover, any rule needs to be drafted clearly to ensure that lawyers understand when the verification requirements will apply.

RECOMMENDATION 3: While the Rules should extend client verification requirements to retainers beyond those dealing with "financial transactions," the Task Force recommends they not be extended to all retainers purposed in the Cullen Report, but be limited to client matters where there are objectively suspicious circumstances or

heightened risk factors. Consultation with the Federation’s Standing Committee on Anti-Money Laundering and Terrorist Financing should be encouraged to work toward a common amendment across the country.

Cullen Recommendation 58:

[A]mend the Law Society Rules to require lawyers to verify a client’s identity when holding fiduciary property on the client’s behalf (p. 1193).

72. “Fiduciary property” (defined in Law Society Rule 1) is a term created by the Law Society in 2015 as a way to distinguish funds or valuables held on the one hand by a lawyer in trust for a client relating to a legal matter, and, on the other, funds or valuables held by the lawyer for a party outside a solicitor-client relationship, but in circumstances where the lawyer had been appointed fiduciary owing to a past solicitor-client relationship. In other words, the lawyer was a trusted party by a client, who wanted the lawyer to administer a trust or an estate, outside of acting as a lawyer. When fulfilling this type of role, the lawyer is no longer acting for a “client” and is not providing legal services.
73. Fiduciary property is a term that arises elsewhere in this report. In fact, the Task Force makes recommendations in Part 2, below to change the term to “fiduciary funds” and to narrow its definition so that it is limited to funds held by the lawyer in a fiduciary capacity as an executor, administrator, or attorney under a power of attorney where the appointment is directly derived from a solicitor-client relationship.
74. For the purposes of Recommendation 58, the issue is that because the lawyer’s appointment as a fiduciary arose from a previous solicitor-client relationship, there is a connection between the appointment and the lawyer’s practice of law, even when the appointment does not involve providing legal services. Identification of the client with whom the solicitor-client relationship on which the fiduciary relationship is based may have already occurred, and verification of that client may also have occurred if the previous relationship involved a financial transaction. The Commissioner concluded that there would be little downside if the Rules were amended to require the CIV Rules to apply to the handling of fiduciary property as well.
75. The Task Force agreed that the recommendation is reasonable. The Cullen Report assesses matters through the lens of reducing the risk of money-laundering or other criminal activity. The Task Force agreed that it important to adopt a recommendation designed to decrease the likelihood of involvement by a lawyer, acting either as a lawyer or only in a fiduciary role, from being involved in criminal activity.

76. While this may place additional obligations on a lawyer acting as fiduciary arising out of a solicitor-client relationship, the Task Force concluded that it was justifiable to do so given that the fiduciary role derives from a previous solicitor-client relationship. Part B Indemnity protection could also then apply to the funds.

RECOMMENDATION 4: The Rules should be amended to extend the application of the CIV Rules to when a lawyer holds funds as fiduciary property (in accordance with recommendations made by the Task Force in Part 2, below).

Cullen Recommendation 59:

[A]mend Rule 3-58.1 of the Law Society Rules to clarify, at a minimum, what is meant by “directly related to legal services” and to consider how to further limit the use of trust accounts so that they are used only when necessary (p. 1195).

77. The Federation’s Model Trust Accounting Rule was approved in 2018. It incorporated into the Rules the long-standing obligation to ensure a trust account is only used to receive and disburse funds directly related to the legal services being provided by the lawyer. On completion of the legal services to which the funds relate, reasonable steps to obtain appropriate instructions and pay out funds held in trust must be taken. These requirements are especially important given that solicitor-client privilege may *prima facie* attach to a trust account, and the deposit of funds unrelated to legal services being performed for the client may effectively hide those funds from others.
78. The trust account is thus vulnerable to be misused by criminals to hold and move the proceeds of crime undetected by authorities. Rule 3-58.1 was added by the Law Society in July 2019, although as noted the proper use of a trust account is a long-standing obligation that pre-dates Rule 3-58.1.
79. Commissioner Cullen concluded that the amendment that prohibits funds being deposited to and withdrawn from a trust account unless the funds are directly related to legal services was a good step, but he was not persuaded that it was sufficient as worded.
80. The intent of Rule 3-58.1 was to ensure that the funds being deposited to and withdrawn from the trust account are directly related to the provision of legal services. But this requires understanding what “directly related to legal services” means.

The meaning of “directly related to legal services”

81. The Task Force noted that the phrase “*directly related to legal services*” is not precise, and depends to a large degree on both how “directly related” and “legal services” are defined.
82. While the “practice of law” is defined in the *Legal Profession Act*, “legal services” is not. In a recent decision, the Review Board adopted the definition of “legal services” set out in the Federation of Law Societies February 2019 Guidance to the Legal Profession, which defined the term as “the application of legal principle and legal judgement to the circumstances or objectives of a person or entity.”¹⁵
83. The requirement that the funds in question must be “directly related” to the provision of legal services has also not been defined in the Rules. However, in most cases it will be clear whether or not the funds are directly related to the retainer. Commissioner Cullen concluded that the phrase “directly related” to the provision of legal services is not sufficient, and while he was not prepared to recommend any particular wording, his recommendation encourages the use of a trust account only when it is “necessary,” which itself may be subject to interpretation.
84. Instead of amending or revising the phrase “directly related,” the Task Force thought it preferable for the Law Society, as the regulator enforcing and interpreting the Rules, to provide guidance through the Rules or, (perhaps more likely), through supplementary resources to assist lawyers in determining whether funds are directly related to the legal services being provided.

Cullen Recommendation 62:

[T]hat the Law Society implement mandatory AML training for lawyers who are most at risk of facing money laundering threats. The education should be required, at a minimum, for lawyers engaged in the following activities: the formation of corporations, trusts, and other legal entities; transactional work, including real estate transactions; some transactions that do not involve the transfer of funds (such as transfer of title); and litigation involving private lending (p. 1205).

¹⁵ *Law Society of British Columbia v. Wang* 2024 LSBC 42, at para. 50:

[50] The Federation of Law Societies in its February 19, 2019 Guidance to the Legal Profession (proposing what became Rule 3-58.1 in British Columbia) noted that the term “legal services” was not defined but said it generally means “the application of legal principle and legal judgement to the circumstances or objectives of a person or entity.” We adopt this definition.

85. The Commissioner noted that the Federation has produced a number of educational materials and that the “Law Society has been prolific in this regard”. He recognized that the Law Society “added an anti-money laundering component to its Professional Legal Training Course in 2004” and that “It has also produced a number of guidance documents, ranging from material on the website to *Benchers’ Bulletins* to discipline advisories to specific anti-money laundering programs. Members can also phone a Benchers or practice advisors with questions about an ethical issue.”
86. However, he was concerned that lawyers who are most at risk of facing money laundering threats, including those lawyers providing services in the areas noted in his recommendations, are not required to take mandatory education.
87. Because the Benchers’ Policies for creating new rules requires consideration of alternative options for achieving the policy objective, the Task Force also considered the role of education for lawyers related to AML, with specific reference to Recommendation 62 in the Cullen Report.
88. Recommendation 62 is that the Law Society implement mandatory anti-money laundering training for lawyers most at risk of money laundering threats. The Task Force agrees in principle with the concept of mandatory education, but disagrees with the limiting criteria suggested by Commissioner Cullen.
89. Mandatory universal training reduces the risk of a lawyer who is dabbling in a “high risk” area when that lawyer’s general practice is considered low risk. Whether a lawyer practises in a low-risk or high-risk area of law, and whether the lawyer maintains professional liability indemnity coverage through the Lawyers Indemnity Fund or is exempt from coverage, the creation of universal education requirements unifies the profession as a bulwark against money laundering.
90. The Task Force thus concluded that all lawyers should be required to take AML training once, regardless of whether they operate a trust account.
91. The Law Society should offer and strongly encourage lawyers to take advantage of continuing opportunities for lawyers who have taken the course to access and review updated content as it becomes available.

92. If the Law Society establishes mandatory education, the Task Force urges that such education should be provided by the regulator at no direct charge to those it regulates¹⁶.
93. As the education of legal professions is outside the Task Force’s mandate, it makes no recommendations on the content of the education material or the window of time in which the training needs to be completed, including subcategories related to lawyers new to practice or setting up a sole practice or small firm. The Task Force does, however, recommend that the Law Society continuously encourage lawyers to remain current on AML training even following the completion of the course.

RECOMMENDATION 5: The Law Society should implement a one-time mandatory anti-money laundering training for all lawyers, maintained and updated by the Law Society, and to ensure such training identifies areas of greatest risk, including:

- the formation of corporations, trusts, and other legal entities;
- transactional work, including real estate transactions;
- some transactions that do not involve the transfer of funds (such as transfer of title); and
- litigation involving private lending.

PART 2 – Accounting Rules

Introductory Comments and Underlying Principles

94. To address the second part of its mandate, the Task Force conducted a thorough and extensive review of Part 3, Division 7 of the Law Society Rules.
95. At the commencement of its work, the Task Force adopted some guiding principles that inform the recommendations that follow.

The principles for the accounting Rules for legal professionals are:

- (a) to give the public confidence that a legal professional can account for the money relating to the lawyer’s practice, and particularly that the public can be assured that their funds will be handled properly;*

¹⁶ The Federation of Law Societies of Canada has a free online course available to all Canadian law societies for the legal professionals that they regulate. There are modules that include a testing component. The Law Society of BC has a free three hour -hour Anti-Money Laundering Measures – 2024 update course, with quizzes

- (b) *to ensure that legal professionals will appropriately discharge their fiduciary obligations regarding funds entrusted to them;*
- (c) *to require legal professionals to keep, and provide access to the regulator, documents necessary to produce a clear audit trail to allow the regulator to determine whether funds have been handled in keeping with the legal professionals' obligations, and to further support the Law Society's efforts to prevent money laundering; and*
- (d) *is proportionate to the risks sought to be addressed.*

96. It was recognized that the Rules that exist now have developed over time and would benefit from review and modernisation to ensure that their requirements are clear and structured in order to increase compliance. The Task Force worked to develop recommendations to this end, while trying to ensure that the requirements did not become overly prescriptive but would still allow the regulator a proper audit trail where needed.
97. The Task Force also agreed that when it came to drafting the new rules, either because of the recommendations from this report or for the purposes of a new regulator (or both), the Rules should be re-ordered. To that end, the Task Force recommended that the Rules regarding accounting should follow the progression of (a) the opening of accounts, (b) the deposit of funds into accounts, (c) the withdrawal of funds from accounts, and (d) obligations required upon closing accounts.

RECOMMENDATION 6: The Rules regarding accounting should be re-organized and follow the progression of (a) the opening of accounts, (b) the deposit of funds into accounts, (c) the withdrawal of funds from accounts, and (d) obligations required upon closing accounts.

“Outcomes-focused” rules

98. Outcomes-focused rules are popular with some regulatory bodies, particularly in England and Australia. Their advantage is to let those being regulated determine how to achieve outcomes, rather than having the regulator prescribe the method to do so.
99. The Task Force considered a purely “outcomes-focused” basis for the accounting Rules, but declined to recommend this approach. Instead, the Task Force agreed that the Rules should have some prescriptive elements to provide guidance to lawyers and to ensure a proper audit trail exists, while leaving some flexibility and discretionary authority with the Executive Director to avoid creating an overly burdensome administrative infrastructure.

100. While in theory it is possible to reduce the accounting Rules to a requirement that “lawyers must record and be able to account for all funds entrusted to them,” the Task Force agreed that this “outcomes-focused” basis of regulation may not meet with the “onerous obligations” the courts have applied to the law societies in regulating in the public interest.¹⁷ Moreover, it may leave many – perhaps most – lawyers in some doubt about what proper recording and accounting would entail.
101. On matters of such importance, the Task Force agreed there was a considerable value in a degree of prescriptiveness to how to maintain proper accounting records.

Uniformity of rules across all legal professions

102. The Task Force also concluded that the Rules should be uniform across all areas of practice, and in a future single legal regulator environment, require all legal professionals to adhere to the same standards.¹⁸
103. The Rules, policies and educational materials should explain clearly the obligations that legal professionals and firms have regarding client property, including record keeping, reporting and managing that property. Legal professionals need to understand the obligations of the firm, their own obligations, and where these obligations overlap and where they differ.
104. Moreover, to be an effective regulator acting in the public interest, the Law Society requires access to complete and accurate records in a timely manner along with the ability to implement effective regulatory responses where legal professionals and firms are not complying with the Rules.
105. In analyzing issues with the current Rules, the Task Force identified a number of recommendations.
106. Some recommendations are more operational than policy-based, and therefore lie with the Executive Director to address. Some matters are in the nature of house-keeping, and others reflect substantive policy decisions. It is the latter category that is the focus of this report.

¹⁷ See Section 5 (Objectives of Trust Accounting Rules) above.

¹⁸ For clarity and consistency of language, the Task Force refers to “lawyers”, while recognizing under a single regulator another term might be required.

Types of Accounts and Associated Requirements

107. The starting point for the Task Force was to consider account requirements. The Task Force concluded there are two types of accounts that a firm may operate. They are (i) a General Account, and (ii) a Trust Account.
108. Neither the Act nor the Rules define these accounts.
109. For certainty, the Task Force recommends that the Rules provide a definition for each type of account.

RECOMMENDATION 7: Amend the Rules to include definitions for “general account,” and “trust account.”

110. Defining a trust or a general account may on its face seem unnecessary. Doing so, however, will allow the Rules to be amended to make the related requirements associated with each account clearer. Funds received as fees or retainers or for otherwise directly related, however that term is ultimately used, to the practice of law would go into a firm trust account.

General Account

111. The Task Force concluded that all firms should have a General Account. This account would be reserved for general accounting of business and other expenses for the firm, and only for the firm.
112. During its review, the Task Force learned that some lawyers either use their personal accounts to conduct and account for their law firm transactions, or they commingle their personal transactions in the firm general account.
113. The Task Force recommends prohibiting such practices. Lawyers must not mix their personal finances with their firm’s business and operational transactions. Personal finances should, simply put, always be kept separate from firm finances. Lawyers who do not adhere to this direction complicate their own accounting and complicate the Law Society’s audit and investigation functions. This often creates additional costs and complications to separate the transactions for firm and personal purposes.

RECOMMENDATION 8: Each lawyer or law firm that provides legal services for a fee is required to operate a general account separate from any personal accounts of the lawyers practising at or through the firm.

114. Rule 3-65 discusses withdrawing funds from trust in payment of the lawyer's fees. However, on occasion some lawyers have deposited these funds into their personal bank accounts and not to their General Account. Consequently, the Task Force makes recommendations regarding Rule 3-65 (1.1) to make it clear lawyers must deposit the funds addressed in the Rule into the firm general account.

RECOMMENDATION 9: Rule 3-65 (1.1) should be amended to require the funds addressed in that Rule to be deposited to the firm General Account.

Trust Account

115. Firms that handle trust funds must open one or more trust accounts.
116. Given the critical importance of lawyers and firms maintaining proper accounts and dealing with client property appropriately, the Task Force recognizes the need to ensure any lawyer who is operating a trust account receives training in the Rules relating to trust accounting.
117. Considerable practice resources are available to the profession on trust accounting obligations, including various free online courses. However, there is no requirement that a lawyer complete any of these courses prior to operating a trust account.
118. The public interest is better supported by ensuring lawyers understand their obligations when establishing or first operating a trust account, and develop appropriate practices for completing reconciliations, record-keeping and reporting, rather than applying piecemeal, reactive responses to their obligations. Part of this requires recalibrating the perception that proper accounting is a mere adjunct to the practice of law. Rather, it is an essential part of practice.
119. The initial time invested by the responsible lawyer in understanding and implementing proper systems serves the public by reducing the risk of improper handling of clients' funds and will also reduce the overall regulatory costs through the implementation of compliant processes from inception.
120. If the Law Society establishes mandatory education on trust accounting, the Task Force urges that such education should be provided by the regulator at no direct charge to those it regulates

RECOMMENDATION 10: Require all lawyers who are signatories to a trust account to complete a course of prescribed education regarding the operation of a trust account.

Fiduciary Property

121. Fiduciary property is defined in Rule 1. Funds that are fiduciary property are not “trust funds”. They are held by a lawyer outside of the solicitor-client relationship.
122. Currently, Rule 3-55 (6) permits fiduciary property to be placed in a pooled or separate trust account. Rule 3-55 (6) is an exception to Rule 3-58.1, which otherwise prevents funds not directly related to legal services from being held in a trust account.
123. The Task Force recognizes that the scope of fiduciary property permitted to be deposited into a trust account must be appropriately defined to mitigate against the risk of the trust account being used improperly to conceal or move funds for a client that are not truly fiduciary funds.
124. The Task Force also acknowledges the advantages of having an exception that permits funds held by the lawyer in a fiduciary capacity to be held in a trust account in certain circumstances.
125. The Task Force determined that the scope of what constitutes “fiduciary funds” should be narrowly defined only to capture funds held by a lawyer when the lawyer is acting as an executor or administrator of an estate pursuant to a court order, or as an attorney appointed under a power of attorney, with the requirement that the appointment is directly derived from a previous solicitor-client relationship.
126. There is little public interest and high risk in permitting a client or former client to appoint their lawyer as trusted advisor to hold funds in the lawyer’s trust account when the appointment is not pursuant to one of the limited fiduciary roles noted.
127. The Task Force appreciates that there can be serious risks of misappropriation where lawyers act as an administrator or executor of a deceased’s estate. Given such risks, the Task Force also understands there is considerable advantage in the public interest to permitting a lawyer to hold the fiduciary funds in a trust account, with the associated stringent requirements in place for the handling of funds in trust and with visibility of the transactions during a compliance audit.
128. The Task Force recognizes that such funds are not “directly related to legal services” because the lawyer is acting *qua* executor, administrator or attorney, and not *qua* lawyer. Lawyers must, however, be clear on their obligations and responsibilities in these

circumstances. The fiduciary funds are not privileged, and accounting records related to the handling of the funds may need to be made available to third parties such as beneficiaries.

129. The Task Force realises that this recommendation may be critiqued. Some may consider it to be against the tide of separating a lawyer’s law practice from their other business activities, and some may suggest it creates a risk that funds will be laundered through a lawyer’s trust account. However, by limiting the exception to funds where the lawyer acts as an executor or administrator appointed pursuant to a court order, or an attorney under a power of attorney, the Task Force agreed that these risks were low, and were offset by the benefits of ensuring such funds were properly accounted for by a lawyer acting in these other roles.
130. Consequently, the Task Force recommends changing the definition of “fiduciary property” to “fiduciary funds” and redefining it to limit its application to funds held by a lawyer as an executor or administrator of an estate pursuant to a court order, or as an attorney appointed under a power of attorney, provided the appointment is directly derived from a previous solicitor-client relationship.
131. All other fiduciary capacities in which funds are held by a lawyer acting where there is no direct provision of legal services will no longer be caught under the definition and, in the result, the definition of “fiduciary property” will be removed. These funds will not be allowed to be deposited to a “trust account”.

RECOMMENDATION 11:

The definition of “fiduciary property” in the Rules will be replaced with “fiduciary funds” and narrowed to include only funds held by a lawyer as an executor or administrator of an estate pursuant to a court order, or as an attorney appointed under a power of attorney, provided the appointment in any such capacity is directly derived from a previous solicitor-client relationship.

A lawyer acting in a fiduciary role in any circumstances other than those noted above, regardless of how the appointment arose, must account for and deal with those funds in the same manner as any other fiduciary. Those funds will not be allowed to be deposited to a “trust account”.

Operating a Trust Account

132. The Task Force considered the Rules relating to the operation of a Trust Account with regard to deposits and withdrawals and associated matters. It makes the following comments and recommendations.

Deposits to Trust Accounts

133. All firms dealing with trust funds must have a firm Trust Account; pooled and separate interest bearing, as necessary.
134. The Task Force noted, though, that the current Rules do not distinguish between trust funds related to the practice of law in British Columbia and another jurisdiction.
135. Firms that are practising in multiple jurisdictions and co-mingling trust funds of BC client matters in a pooled trust account held in the name of their firm in another jurisdiction are at risk of:
- a. not paying interest earned on the funds held in trust to the Law Foundation of BC;
 - b. not paying the trust administration fee;
 - c. not complying with the accounting Rules generally (Part 3, Division 7 Rules); and
 - d. experiencing difficulties in providing complete records to the Law Society during a compliance audit.
136. Currently, Rule 3-61 requires a separate trust account to be an interest-bearing trust account or a savings, deposit, investment or similar form of account *in a savings institution* in British Columbia. A pooled trust account, on the other hand, must only be held in a designated savings institution, defined in Rule 3-56 as being a savings institution required only to *have an office* in British Columbia. The Task Force agreed that while the designated savings institution must be in British Columbia and must have an office in the province, what was most important was that the *account itself* is in British Columbia.

RECOMMENDATION 12: The Rules should require pooled trust accounts for matters relating to BC legal services to be held *in an account* in British Columbia.

BC client matters are not to be commingled in another jurisdiction's pooled trust account.

137. The Task Force also examined Rule 3-58 concerning the deposit of trust funds. It agreed with the requirement in Rule 3-58 (1) that trust funds must be deposited into a trust account “as soon as practicable,” but encourages the Law Society to provide guidelines to help lawyers understand what “practicable” means in the context of the obligations set out in the Rule.
138. However, the Task Force identified a concern with Rule 3-58 (3). While the Rule contemplates that all trust funds are to be deposited into trust in an account in a designated savings institution, the client can advise otherwise. Designated savings institutions carry with them the protections of insurance by the Canada Deposit Insurance Corporation or the Credit Union Deposit Insurance Corporation of British Columbia. The Task Force concluded that the permission to accept client instructions to deposit trust funds outside of a designated financial institution did not adequately protect the public interest. Funds entrusted to lawyers should remain as safe as possible.

RECOMMENDATION 13: Amend the Rules to make clear that a client cannot instruct a lawyer to place trust funds into anything other than “an interest-bearing trust account or a savings, deposit, investment or similar form of account” in a designated savings institution with offices in British Columbia.

139. The Task Force examined the need for Rule 3-58 (4) that provides where funds in a trust account belong partly to a client and partly to a lawyer or firm, the latter funds must be withdrawn from the trust account as soon as practicable. The Task Force considered that the Rule may not be necessary because lawyers are not permitted to maintain their own funds in trust (with exception to \$300), so the requirement intended in the Rule may already be presumed. However, the Task Force expressed no recommendation that the Rule should be removed. Instead, it assumes that the drafters of new rules will consider the issue when new rules are prepared.
140. Some discussion also took place regarding Rule 3-62, which permits a lawyer to endorse over a cheque payable to the lawyer in trust to a client or third party, provided the lawyer keeps a written record of the transaction and retains a copy of the cheque. The Task Force concluded that the practice of endorsing a cheque that should be deposited to a trust account over to a third party was inconsistent with the intent of Rule 3-58, which requires a lawyer who receives trust funds to deposit them to trust. The Task Force recommends no longer permitting the practice of endorsing trust cheques. While the practice may have been a time saving process, the increased use of electronic banking renders it unnecessary. Further, depositing the funds to trust and then paying them over to the third party establishes a clearer accounting trail than does endorsing a cheque over.

RECOMMENDATION 14: Remove Rule 3-62 to end the practice of permitting a lawyer to endorse over to a third party or to a client a cheque made payable to the lawyer in trust. If a client makes a cheque for fees payable to a lawyer rather than to the lawyer's firm, the lawyer will be permitted to endorse that cheque over to the firm only.

Withdrawals from Trust Accounts

141. The Task Force discussed a range of matters related to withdrawal of funds from trust, including issues relating to signing trust cheques and lawyers' maintaining control over the signature process, matters pertaining to electronic transfers from trust, and administrative issues.
142. Lawyers are responsible for their trust accounts and the funds held in trust, and have an obligation to protect the public interest and guard against fraud or improper use of those funds.
143. Nevertheless, there have been instances where lawyers have allowed someone else to affix their signature to a trust cheque or where a lawyer has left signed blank trust cheques with their staff. Administrative expediency and convenience are not justifications to relax the strict standards expected of lawyers, and such conduct has resulted in disciplinary outcomes.
144. Considering this, the Task Force recommends amending the Rules to explicitly prohibit lawyers from permitting another individual to affix their signature to a trust cheque and from signing blank trust cheques. The Task Force observes that the ability for the lawyer to affix the signature remotely via technology (if permitted) or to use the electronic fund transfer process provides sufficient administrative flexibility.

RECOMMENDATION 15: Every trust cheque must be signed by a practising lawyer, after the payee, date and amount are entered onto the trust cheque. Lawyers must not sign a blank trust cheque.

145. The Task Force discussed the procedure set out in Rule 3-64 (5) for a practising lawyer to authorize the withdrawal of trust funds from a pooled or separate trust account by cheque. Lawyers utilize various types of controls to ensure that no one other than the lawyer affixes their signature. The Task Force recognized that less rigorous controls increase the risk of unauthorized withdrawals from trust and recommended that Rule 3-64 (5) strengthened. For example, the use of rubber stamps and electronic signatures for cheques increases the risk of unauthorized withdrawals from trust.

RECOMMENDATION 16: Amend Rule 3-64 (5) to reinforce that only a practising lawyer authorized to sign a trust cheque can affix their own signature to the cheque, regardless of the method used to affix the signature.

146. In order to improve lawyers' compliance with their obligations, the Task Force discussed the use of a standardized form for electronic transfers in Rule 3-64.1. It determined that some aspects of the existing Rule could be incorporated in the form and therefore not need to be replicated in the body of the Rule.

RECOMMENDATION 17: Amend Rule 3-64.1 to provide that lawyers using electronic transfers from trust must do so using a requisition form prescribed by the Executive Director and requirements contained in the form should not be replicated in the Rule.

147. During its analysis, the Task Force discussed amending Rule 3-64.1 to update the processes for electronic fund transfers.
148. Currently, Rule 3-64.1 (2) (a) requires a dual password approach that requires two different people to enter one of the passwords. Rule 3-64.1 (3), however, provides for an exception for sole practitioners to use a dual password method where the lawyer enters both passwords. The Task Force recommends expanding this permission to all firms.

RECOMMENDATION 18: With proper protections to ensure that commercial banking platforms are utilized and personal online banking systems are not utilized, electronic transfers from trust must be performed by a lawyer using dual authentication passwords, not necessarily a dual person authentication.

149. Rule 3-66 discusses withdrawals from separate trust accounts. Subrules (2) and (3) appear to be adequately covered elsewhere in the Rules and can be removed.

RECOMMENDATION 19: No changes need be made to the substance of Rule 3-66 (1), although the Rule itself should be moved to be included in Rule 3-64 regarding withdrawal from trust. Subrules (2) and (3) can be deleted.

Shortages

150. The Task Force discussed the importance of lawyers identifying and eliminating trust shortages, and notifying the Law Society of shortages greater than \$2,500 or where they were unable to deliver the funds when due. Some lawyers have expressed confusion as to what constitutes a trust shortage and, therefore, the Task Force prefers defining “Trust Shortage” making it clear that a shortage arises when there is a shortfall in the funds held in trust on each client matter.
151. The Task Force concluded that “Trust Shortage” should be defined in a manner that includes clear examples of where shortages occur, in order to improve lawyer understanding and compliance with the reporting requirement. Moreover, the Task Force encourages the Law Society to develop further guidance around the handling of trust shortages.
152. Furthermore, it should be made clear that a “Trust Shortage” is defined to include funds held in trust for each client matter, and not globally for the pooled account as a whole.

RECOMMENDATION 20: Add a definition of “Trust Shortage” to the Rules to improve lawyer understanding and compliance with the reporting requirement.

153. During its discussion, the Task Force recognized that in circumstances where a bank has frozen a lawyer’s accounts, the lawyer will be unable to “deliver up” funds, potentially putting clients at risk. Therefore, lawyers should alert the Law Society when an account freeze occurs. The circumstances giving rise to the freezing of a trust account may also identify a concern that requires regulatory attention.
154. Furthermore, the Task Force agreed that any account operated by a lawyer or firm frozen by a financial institution is a concern and should be reported to the Law Society, and that the Law Society, upon receipt of such information, should take steps to follow up that report with the lawyer or firm.

RECOMMENDATION 21: A lawyer must immediately notify the Law Society when any account is frozen by a financial institution.

Fee Billing

155. The Task Force recognized that the trust Rules include some matters that are better located in provisions relating to lawyers’ bills.

156. Consequently, the Task Force recommends making some house-keeping amendments to move various Rules and sub-rules to more logical locations within the Rules, without altering the substantive purpose of those Rules. Specifically, Rule 3-71 that discusses billing records, Rule 3-65 (3) that discusses the delivery of a bill and Rule 3-78 that includes the lawyer's right to claim funds.

RECOMMENDATION 22: Amend Rule 3-65 to move provisions in the subrules that pertain to billing requirements to Part 8 of the Rules, thereby retaining in the Rule only matters relating expressly to trust accounts.

Move the statutory solicitors' lien in Rule 3-78 to Part 8 and adjust the language to indicate that the requirements in Division 7 do not alter the right to a lien (statutory or common law).

Move Rule 3-71 (1) to Part 8 of the Rules, and revise Rule 3-71 (2) considering the recommendation to remove the Rule to which it refers.

157. The Task Force's mandate does not involve examining lawyers' fees and bills, and the particulars of that topic (such as dealing with fixed fee agreements) are better determined by staff.
158. That said, the Task Force learned that some lawyers charge anticipated disbursements and deduct that sum before the disbursements are incurred. In addition, in some cases unused portions of the pre-billed disbursements are not paid to the client. Such conduct has been the subject of disciplinary proceedings and has resulted in sanctions. The Task Force recommends clarifying that billed disbursements must have been actually incurred, and that there is no entitlement to any amount that exceeds the actual disbursements incurred.

RECOMMENDATION 23: Amend the Rules to make it explicit that a client can only be billed for disbursements that have been incurred and that anticipated disbursements cannot be charged.

159. In connection with fee billing, the Task Force also discussed Rule 3-72 with reference to the requirement to record the transfer of funds into the general account for fees billed on the same day.

160. The Task Force discussed, and ultimately concluded, that subrule (1) should remain unchanged, but that subrules (2) and (3), which address important objectives, require clarification.
161. “Same day recording” as required in subrule (2) (a) may not be necessary in the public interest, so long as the entry is made “promptly” as required in subsection (1). But in relation to matters in subrule (2), the “in any event within 30 days” requirement may be too long. The requirement to “immediately” deliver a bill, set out in subrule (3) is an important objective, but given its importance some clearer parameters around the meaning of “immediately” may be advisable.

RECOMMENDATION 24: While Rule 3-72 (1) should remain unchanged, subrules (2) and (3) should be considered further against their objectives to provide better guidance around the timing of the recording of transactions.

Reconciliations

General Accounts

162. The Task Force discussed whether there should be a regulatory requirement for a firm to reconcile their general account periodically. The Task Force suggests that such reconciliations be required monthly.
163. Mindful of not creating unnecessary extra burdens, the Task Force nevertheless concluded that a rule requiring the reconciliation of a general account should be included.
164. All accounts operated by lawyers should be reconciled. It is easy to make a mistake by placing funds that should be in trust (for example, a retainer) in a general account instead of a trust account. Regular reconciliations provide a tool lawyers require to immediately detect and correct such errors. Undetected errors may linger, resulting in trust shortages not being eliminated in a timely manner.
165. The Task Force noted that the Law Society of Alberta requires a monthly reconciliation of a general account and details what the reconciliation must include. The Task Force recommends following Alberta’s example.

RECOMMENDATION 25: The law firm general account must be reconciled.

Trust Accounts

166. The Task Force discussed the importance of reconciling trust accounts in a timely manner. In the absence of a reconciliation being done, it is unknown if transactions have been accurately recorded and if the accounting records are reliable.
167. The trust reconciliation is a three-part process that requires reconciling the balances of the trust assets (bank account) and trust liabilities (client trust liability listing) with the trust book of entry (trust bank journal).
168. The Task Force explored enhancing the trust reconciliation requirements to ensure that stale-dated cheques and unclaimed trust money are identified, and that the reconciliations set out a list of outstanding cheques, including information of when the cheques were issued, the payee's name and the client matter number. The Task Force considers it important to have language that sets out what a trust reconciliation entails in a clear and concise manner.
169. The Task Force concluded that a lawyer should be required to correct any errors and unreconciled items, and eliminate shortages and outstanding deposits, within the reconciliation process. In addition, the responsible lawyer should review, date and sign the reconciliation, confirming the trust account balances.
170. As part of its analysis, the Task Force considered removing Rule 3-73 (2) (d), which provides that the reconciliation must be supported by a listing of balances of all other trust funds received. As all funds accepted in trust must be included in the monthly trust reconciliation, subrule (2) (d) is not really necessary. In addition, the Task Force considered removing subrule (4), which sets out record retention obligations, as the record retention obligations are set out in Rule 3-75.

RECOMMENDATION 26: The requirements for a trust reconciliation should be clarified and the supporting documents amended to include listing of specified matters such as stale-dated cheques and unclaimed or inactive balances. Subrule (2) (d) can also be removed.

Lawyers must be required to correct errors immediately and eliminate shortages and outstanding deposits. The errors, shortages and outstanding deposits should not be permitted to be carried forward to the next month's reconciliation.

Lawyers must sign off on the reconciliation of their accounts.

Reporting Requirements and Compliance with Maintaining Records

Renaming the Trust Report

171. Lawyers are required to file an annual trust report except those who are non-practising, retired, or practising but exempt from professional liability indemnification.¹⁹
172. The annual trust report must be submitted whether or not the lawyer is operating a trust account. Some lawyers who do not maintain a trust account mistakenly believe they are exempt from the requirement to submit an annual trust report. The Task Force recommends addressing the misunderstanding through a name change for the “trust report”

RECOMMENDATION 27: Rename the current “trust report” so that it is clear that an annual report relating to the accounts of law firms must be filed even if the firm is not operating a trust account.

173. In a similar vein, the Task Force discussed the confusion that may arise when, in addition to the requirement to file the trust report, a firm is also required to file an accountant’s report, which forms part of the trust report.
174. The Task Force discussed the need to have a Chartered Professional Accountant (“CPA”) complete the accountant’s report, and to ensure that they are independent in the sense that the CPA is not performing any other bookkeeping services for the law firm including recording the accounting transactions and preparing the trust reconciliations. This requires modifying the existing definition of “qualified CPA” for purpose of Rule 3-82.

RECOMMENDATION 28: The “accountant’s report” should be renamed to be called a “CPA Report,” and the Rule creating it be moved to follow, or be part of, Rule 3-79 in order to clarify that the CPA Report is *part of* what is currently called the “trust report.” A “qualified CPA” should be defined to reference the qualifications needed to prepare a “CPA Report,” including being independent.

¹⁹ The exemption applies if the lawyer has not received or withdrawn funds from trust and has otherwise complied with the rules.

Compliance with Trust Report

175. Staff advised that some lawyers have interpreted Rule 3-79 (6) (dealing with retired or non-practising lawyer filing requirements) such that, if by the end of the reporting period they have changed their practising status to non-practising or retired, they are not required to file an annual trust report.
176. The Task Force does not consider such an interpretation to be consistent with the intention of the Rule and thus recommend amending Rule 3-79 (6) to make it clear the trust report must be submitted *if at any time during the reporting period* the lawyer held a practising status and was not exempt from the requirement to maintain professional liability indemnity coverage.

RECOMMENDATION 29: Amend Rule 3-79 (6) to clarify that an annual trust report is required to be filed for a firm if the firm had any lawyers who held a practising status and were not exempt from professional liability indemnity coverage for any part of the reporting period. Law firms will be required to include in their annual trust report a list of all lawyers practising at the firm during the reporting period, including those who change their status to an exempt status at any time during reporting period.

177. Rule 3-83 requires lawyers to provide explanations of the exceptions and qualifications identified in the trust report. In order to improve lawyer's understanding, the Task Force recommends moving the Rule as a subrule of Rule 3-79 with a description of circumstances of "non-compliance with the accounting Rules".

RECOMMENDATION 30: Rule 3-83 should be a subrule of Rule 3-79 [*Trust report*] and be amended so that "non-compliance with the accounting Rules" or similar phrase be utilized instead of "exceptions and qualifications," and require an explanation from the lawyer as to how they will remedy the non-compliance.

178. CPAs have occasionally reported in trust reports that the firm had not maintained sufficient accounting records. In the result, the CPA had little information to report other than that the records had not been maintained. In these situations, the trust report is deemed not to be filed to the satisfaction of the Executive Director on the basis that the CPA was unable to review the records of the law firm.
179. The Task Force recommends in such circumstances that the firm be required to bring their records current and provide those records to the CPA to submit an amended report within a time frame set by the Executive Director.

RECOMMENDATION 31: Where the trust report is not complete to the satisfaction of the Executive Director, lawyers must file an amended report within a timeframe set by the Executive Director.

Responsibility for Reporting and Compliance

180. The Task Force explored a number of issues related to reporting requirements and matters of non-compliance.
181. A starting point was to consider who should be responsible for filing the trust report and providing the books, records, and accounts for the compliance audit.
182. Currently, the Rules discuss lawyers' books, records and accounts and filing obligations. But, in reality, one or more lawyers file the annual trust report on behalf of a firm and it is the firm that is subject to a compliance audit. If the firm fails to deliver the trust report or fails to produce the books and records required for a compliance audit, then all of the lawyers in the firm are in breach of the Rules, and potentially subject to suspension and/or a late fee assessment for the late filing of a trust report.
183. The Task Force discussed whether the Rules should place trust report obligations and compliance with audits on the owners of the firm (equity partners, directors of the law corporation) on the premise that they have control over compliance in a way that associates do not.
184. This discussion included a recognition that in some firms, some partners may be in no better position than an associate to know whether the firm has complied with trust reporting and audit requirements. For example, accounting requirements may be delegated in a firm to certain individuals, such as accounting staff, with oversight of one or more lawyers.
185. The Task Force considered the merit of a system where firms could appoint a particular partner/owner who is responsible for filing and compliance. Such a system would require safeguards, including a mechanism to alert the partners/owners that the identified responsible person was in non-compliance, so the remaining partners/owners could take steps to rectify non-compliance.
186. The Task Force was of the view that if non-compliance continued once partners/owners had notice, then it would be appropriate for all partners/owners to bear responsibility for failing to correct the matter. However, in the first instance, the appointed partner/owner should bear the responsibility to ensure the timely filing of the annual trust report and the provision of required records for a compliance audit.

RECOMMENDATION 32: A “law firm” (as defined in the Act) may identify a specific partner/owner of the firm to file its annual trust report and to produce the firm’s books and records if required for a compliance audit. A sole practitioner is deemed to be the owner lawyer for their law firm. Where the specified lawyer(s) fails to comply, the owners of the firm may also be responsible for these requirements if they have not been completed after being notified by the Law Society of the non-compliance.

The Rules will continue to require any lawyer at a firm at the relevant time to answer questions or produce records during a compliance audit or in response to questions about a trust report. The Rules will also continue to hold a lawyer personally responsible for their own conduct in respect to compliance with the Part 3, Division 7 of the Rules.

Non-compliance with Maintaining Accounting Records

187. Audits have disclosed that, on occasion, the books, records and accounts of a firm are inaccurate, unreliable and incomplete, thereby preventing the Law Society from being able to reasonably conduct the procedures required during a compliance audit. This requires a follow-up audit after the firm has been given an opportunity to take steps to rectify the deficiencies.
188. These are not situations of minor, easily correctable deficiencies and, in the absence of auditable records, the public may be at risk.
189. The Task Force discussed ways to encourage better record keeping and compliance (in addition to education), and recommend creating a rule that gives the Executive Director discretion to require the firm to pay a portion of the cost for subsequent audits that are required until the records and accounts are in a condition where the audit can be completed. The Task Force discussed identifying a flat rate for such further audits, but ultimately preferred that the Rule express a range, and that it be applied in the discretion of the Executive Director.

RECOMMENDATION 33: Revise the Rules to provide that if the records produced at a compliance audit are inaccurate, unreliable or incomplete, and a follow-up audit is required, the Executive Director may require the firm to pay a fee intended to represent part of the costs of the additional audit, expressed as a range in the Rule. As per the recommendation above, this responsibility is intended to apply to the owners of the firm.

190. The Task Force considered whether to create rules to permit the Executive Director to place conditions on the operation of accounts in circumstances where the Executive

Director is satisfied that a lawyer or firm has not complied with the duties and responsibilities set out in Part 3, Division 7 of the Rules.

191. At present, restrictions on the operation of a trust account arise primarily from hearing panel orders, consent agreements, or voluntary undertakings given during an investigation.
192. It is often during a compliance audit that significant deficiencies are discovered. The public would be better protected if, in appropriate cases, measures could be put in place to protect trust funds prior to the audit concerns being referred to the Investigations Department, as there may be a meaningful delay between the discovery of the deficiencies and the referral being made.
193. The Executive Director does not currently have the ability to impose any conditions on the operation of a trust account. The Task Force concluded such discretion is appropriate with measures in place to ensure administrative fairness.

RECOMMENDATION 34: Rules should be added to permit the Executive Director to place conditions on the operation of trust accounts where the Executive Director is satisfied that a lawyer or law firm has not adequately complied with the duties and responsibilities set out in Part 3, Division 7 of the Rules.

Late Filing Fee for Trust Report

194. The Task Force also discussed recommending an increase to the late filing fee from its current amount of \$200 for the first month, and \$400 per month thereafter. This amount was set approximately 20 years ago. Prior to that the fee was set at \$100 a day, but lawyers often would not pay it and then would apply to the Discipline Committee for a waiver. Notaries set their fee at \$50 a day and do not waive the fee, although the incidence of non-compliance is reportedly low.
195. The Task Force recommends that the fee be increased substantially to recognize the importance of the report and encourage better compliance. It makes no recommendation on the appropriate amount. That issue can be considered further by staff advising the Finance and Audit Committee for future recommendation.

RECOMMENDATION 35: Fees and assessments for late filing of a trust report assessed should be increased.

Retention of Records and Miscellaneous Matters

196. The Task Force considered a range of Rules that can be categorized as “miscellaneous matters,” including retention of records.
197. Some of these Rules, such as records retention, can create challenges for lawyers winding up their practices as there are specific Rules outside the provisions for trust accounting that deal with lawyers’ recordkeeping obligations. The Task Force discussed how best to structure the Rules for ease of comprehension, as well as more substantive aspects of various Rules.
198. The Task Force considered Rule 3-75 with reference to the “chief place of practice” aspect and the “on demand” element of the Rule. Rule 3-75 (3) requires a lawyer to keep records, other than electronic records, at the chief place of practice for at least 3 years from the final accounting transaction or disposition of valuables. When the Law Society developed its policy for cloud computing, the exemption for electronic records was carved out because it was recognized that a remotely stored electronic record can be made available on demand.
199. During the current review, staff noted that the onsite storage obligation can work a hardship on some lawyers who are pressed for space, and also noted that it is increasingly acknowledged that most records will have a digital equivalent even if a paper copy is on site (i.e. most paper records were printed from a digital source). Consequently, the Task Force agreed to remove the chief place of practice requirement and preserve the production on demand element.
200. This led to a discussion of which Rule is the best one to contain the “on demand” requirement. An argument exists that the on-demand requirement relates more to the process for production of records and has less to do with retention requirements. The Task Force agreed that the better focus of the Rule was the obligation to maintain the records, and not the locus of the records on demand element, which is more properly addressed in other Rules.

RECOMMENDATION 36: Rule 3-75 should focus on the requirement to retain the records, and not include “chief place of practice” or reference to “on demand”. This policy change may logically permit Rule 3-76 to be removed or modified.

Withdrawing from Practice

201. The Task Force had a lengthy discussion of the circumstances that result from lawyers transferring firms, moving to non-practising status, or withdrawing from practice.

202. When a lawyer ceases to practise law, the lawyer is obliged to report to the Law Society and to ensure that their files are looked after, that important documents (e.g. wills and wills indexes) are accounted for and, crucially, that trust funds are appropriately disbursed and trust accounts closed. This protects the public by ensuring both the clients and the Law Society can access these records and valuables. However, the Task Force notes that the language of Rule 3-87, which currently sets out the requirements associated with leaving a practice to move to another setting, or to leaving the practice of law altogether, needs to be revised in order to be clearer and, ideally, more capable of compliance and enforcement.
203. Of the various scenarios, a few stood out as requiring additional consideration. In circumstances where a lawyer leaves a sole practice to practise in a firm it is possible the trust funds and valuables move to the new firm, but they may not. Lawyers might also leave private practice for government or in-house work in which case such a transfer will not occur. In situations where no practising lawyer or firm retains active control of the funds and valuables, the lawyer must report what is happening with the files and funds, and this will trigger the end of the reporting period for purposes of filing a trust report.
204. In circumstances where a lawyer ceases practice, the lawyer must report to the Executive Director any fiduciary property the lawyer is handling. And in circumstances where the lawyer intends to leave practice and there is no practising lawyer or firm taking over control of the trust accounts, property and records, the lawyer needs to report how they intend to dispose of accounts, property and records and complete all the necessary reporting requirements.
205. The net effect of this is that lawyers should not be able to move to retired or non-practising status until they have responded as to the disposition of their files, closed trust accounts and dealt with other records as required. Effectively, it will be the Law Society that sets the date of termination of practice, based on compliance with obligations, rather than the lawyer. This may require some lawyers who do not plan in advance for wind up to move to part-time status while finalizing these obligations, as trust accounts must be associated with a practising lawyer.

RECOMMENDATION 37: The Rules setting out requirements when moving from one practice setting to another, or when leaving the practice of law altogether, need to be revised to update current processes and include new requirements recommended in this Report. When drafting the new Rules, consideration must be given to ensuring the requirements are clearly stated and are readily capable of enforcement

Recognizing that “non-practising” membership status has been created to allow lawyers to take time away from practice in the expectation that they will return at a later date, the

Rules should exempt lawyers from the reporting requirements on withdrawing from practice where the lawyer can satisfy the Executive Director that arrangements have been made for another lawyer to manage the lawyer's trust account, files and reporting obligations in the lawyer's absence.

Trust Administration Fee

206. The Task Force also engaged in a discussion about the Trust Administration Fee ("TAF"). The TAF funds the audit program, which includes, amongst other functions, the process by which firms are subject a compliance audit of their books, records and accounts, and TAF also funds Part B indemnification coverage.
207. In recognition that not all firms handle trust money, the Benchers decision was to fund on the basis of a charge or fee on the trust transaction, rather than by increasing the practice fee for all lawyers whether or not they handled trust funds.
208. However, the TAF does not apply uniformly to all client matters. Rule 2-110 (1) states that "A lawyer must pay the Society the trust administration fee specified in Schedule 1 for each client matter undertaken by the lawyer in connection with which the lawyer receives any money in trust, not including fees and retainers."
209. The Task Force understands that there is some confusion on which client matters the trust administration fee applies to, and particularly that there can be different interpretations as to what fees and retainers include.
210. Moreover, the effect of the exemption of fees and retainers means that there are many firms that are subject to compliance audits that do not pay a fee to support this regulatory process. Instead, the cost is carried by firms (or, possibly, their clients) that operate trust accounts where they receive client funds for matters other than fees or retainers.
211. The Task Force settled on recommending, in the interests of both broader fairness and for clarity, that TAF apply to each client matter with a trust transaction undertaken by a lawyer without exemptions.
212. On a separate matter, the Task Force discussed whether the funding that the TAF provides should instead be funded through a flat fee on each lawyer through an increase to the practice fee. While there was some support for this suggestion, the Task Force, in the end, reached a consensus that the necessary increase could be significant, and especially for public interest legal service providers who do not have to use a trust account often, or even at all.

213. The Task Force noted the importance of the Finance and Audit Committee in continuing to oversee the financial responsibility of the Law Society, including TAF.
214. The Task Force recognized that determining the revenue model was not within its mandate and was better addressed by the Finance and Audit Committee.

RECOMMENDATION 38: Recommend a policy change so that TAF will apply to all client matters with a trust transaction, without exemptions.

PART 3 – CIV Rules – EFT Exemption

Model Rules

215. The Task Force’s terms of reference included assessing CIV requirements as well as the general trust accounting Rules.
216. The Task Force recognizes, however, that the Federation of Law Societies has long been tasked with the creation of model rules relating to CIV aimed at creating relatively consistent national standards across the country. The Federation’s work in this regard is on-going.
217. The Task Force expects the Federation will assess and revise the Model Rules, and would at first instance be prepared to leave recommended revisions in the Federation’s hands. The objective of consistent national standards in respect to CIV obligations is a worthy one.
218. However, the Task Force also discussed the need for better clarity concerning the CIV Rules. If the Federation does not, in a timely way, to revise the Model Rules for clarity on a national basis, the Task Force urges the Law Society to do so on its own.
219. In the meantime, the Task Force commented that the complexity of the CIV rules could be ameliorated by Law Society guidance and resources.
220. In particular, the Task Force considered that the application of CIV Rules might be amenable to an “expert tool” – an electronic decision-tree application – that could be utilized by lawyers to better ensure that they are following the right processes and asking the right questions. The Task Force recommends that such a process be explored and developed by the Law Society to assist lawyers in adhering to their obligations under the Rules.

RECOMMENDATION 39: The Law Society explore the creation of an expert tool for use by the profession to assist in compliance with the CIV Rules.

Electronic Fund Transfers

221. The Task Force discussed the electronic fund transfer (“EFT”) exemption in Law Society Rule 3-101 (c). The Task Force discussed the origin of the exemption, reviewed a memo from staff regarding the risks associated with foreign EFTs, including money laundering risks, and considered the broad duty to make inquiries set out in BC Code rule 3.2-7 and its commentaries.
222. Consistent with the Task Force’s concern that describing matters as “Client Identification and Verification” may mischaracterize the full scope of money laundering prevention obligations, and may create confusion within the legal professions, the Task Force recommends revising the Electronic Fund Transfer provision to address these issues.
223. The Task Force reviewed the EFT exemption in Ontario which applies where the funds are “paid, received or transferred by electronic funds transfer” with an EFT being a defined term, but which is also paired with express guidance that relief of client verification obligations does not relieve legal professionals of the requirements to make reasonable inquiries, particularly about unusual or suspicious aspects of a transaction.
224. The Task Force notes that the existing EFT provision has been in place for over a decade, has the positive purpose of eliminating duplication in client identification processes, and encourages transactions that utilize regulated and FINTRAC monitored payment tools.
225. The Task Force considered it advisable to revise the EFT provision to achieve these policy goals, while also better emphasizing the duty on legal professionals to understand and inquire about the transactions on which they are advising.
226. The Task Force also considered it advisable to revise the EFT provision to ensure that despite being relieved of the obligation to verify a client to the extent a financial institution has done so, legal professionals remain required to obtain and record from the client information regarding source of funds.
227. Ultimately, the Task Force preferred utilizing wording to align with Ontario’s EFT provision, and to include additional guidance to remind legal professionals expressly that the provision does not absolve them from their other professional responsibilities, including the duty to make inquiries set out in BC Code rule 3.2-7 and its commentaries.

228. The Task Force concluded that this approach to the EFT provision was properly proportional in relieving legal professionals of duplicative client verification obligations, and allowing them to focus further resources and attention on their obligations to understand and inquire about the *bona fides* of a transaction, including the source of funds.

RECOMMENDATION 40: The EFT provision should be amended so that it is similar to the Ontario provision, expressly preserves the obligation to make and record inquiries as to source of funds, and provides further guidance to reinforce the ongoing application of other professional obligations, including the duty to make inquiries in the face of suspicious circumstances.

VII. Recommendations

229. A list of the recommendations of the Task Force follows:

1. Amend Rule 3-59 to make explicit that any cash received under the professional fee exception must be commensurate with the amount required for a retainer or for reasonably anticipated fees, and that guidelines be prepared to assist in determining what is “commensurate.”
2. The CIV Rules should be amended to clarify what a lawyer must do when obtaining and recording information about “source of money,” with clear reference to the requirements set out in the Fall 2019 Benchers’ Bulletin.
3. While the Rules should extend client verification requirements to retainers beyond those dealing with “financial transactions,” the Task Force recommends they not be extended to all retainers purposed in the Cullen Report, but be limited to client matters where there are objectively suspicious circumstances or heightened risk factors. Consultation with the Federation’s Standing Committee on Anti-Money Laundering and Terrorist Financing should be encouraged to work toward a common amendment across the country.
4. The Rules should be amended to extend the application of the CIV Rules to when a lawyer holds funds as fiduciary property (in accordance with recommendations made by the Task Force in Part 2, below).
5. The Law Society should implement a one-time mandatory anti-money laundering training for all lawyers, maintained and updated by the Law Society, and to ensure such training identifies areas of greatest risk, including:

- the formation of corporations, trusts, and other legal entities;
 - transactional work, including real estate transactions;
 - some transactions that do not involve the transfer of funds (such as transfer of title); and
 - litigation involving private lending.
6. The Rules regarding accounting should be re-organized and follow the progression of (a) the opening of accounts, (b) the deposit of funds into accounts, (c) the withdrawal of funds from accounts, and (d) obligations required upon closing accounts.
 7. Amend the Rules to include definitions for “general account,” and “trust account.”
 8. Each lawyer or law firm that provides legal services for a fee is required to operate a general account separate from any personal accounts of the lawyers practising at or through the firm.
 9. Rule 3-65 (1.1) should be amended to require the funds addressed in that Rule to be deposited to the firm General Account.
 10. Require all lawyers who are signatories to a trust account to complete a course of prescribed education regarding the operation of a trust account.
 11. The definition of “fiduciary property” in the Rules will be replaced with “fiduciary funds” and narrowed to include only funds held by a lawyer as an executor or administrator of an estate pursuant to a court order, or as an attorney appointed under a power of attorney, provided the appointment in any such capacity is directly derived from a previous solicitor-client relationship.

A lawyer acting in a fiduciary role in any circumstances other than those noted above, regardless of how the appointment arose, must account for and deal with those funds in the same manner as any other fiduciary. Those funds will not be allowed to be deposited to a “trust account”.

12. The Rules should require pooled trust accounts for matters relating to BC legal services to be held *in an account* in British Columbia.

BC client matters are not to be commingled in another jurisdiction’s pooled trust account.

13. Amend the Rules to make clear that a client cannot instruct a lawyer to place trust funds into anything other than “an interest-bearing trust account or a savings, deposit, investment or similar form of account” in a designated savings institution with offices in British Columbia.
14. Remove Rule 3-62 to end the practice of permitting a lawyer to endorse over to a third party or to a client a cheque made payable to the lawyer in trust. If a client makes a cheque for fees payable to a lawyer rather than to the lawyer’s firm, the lawyer will be permitted to endorse that cheque over to the firm only.
15. Every trust cheque must be signed by a practising lawyer, after the payee, date and amount are entered onto the trust cheque. Lawyers must not sign a blank trust cheque.
16. Amend Rule 3-64 (5) to reinforce that only a practising lawyer authorized to sign a trust cheque can affix their own signature to the cheque, regardless of the method used to affix the signature.
17. Amend Rule 3-64.1 to provide that lawyers using electronic transfers from trust must do so using a requisition form prescribed by the Executive Director and requirements contained in the form should not be replicated in the Rule.
18. With proper protections to ensure that commercial banking platforms are utilized and personal online banking systems are not utilized, electronic transfers from trust must be performed by a lawyer using dual authentication passwords, not necessarily a dual person authentication.
19. No changes need be made to the substance of Rule 3-66 (1), although the Rule itself should be moved to be included in Rule 3-64 regarding withdrawal from trust. Subrules (2) and (3) can be deleted.
20. Add a definition of “Trust Shortage” to the Rules to improve lawyer understanding and compliance with the reporting requirement.
21. A lawyer must immediately notify the Law Society when any account is frozen by a financial institution.
22. Amend Rule 3-65 to move provisions in the subrules that pertain to billing requirements to Part 8 of the Rules, thereby retaining in the Rule only matters relating expressly to trust accounts.

Move the statutory solicitors' lien in Rule 3-78 to Part 8 and adjust the language to indicate that the requirements in Division 7 do not alter the right to a lien (statutory or common law).

Move Rule 3-71 (1) to Part 8 of the Rules, and revise Rule 3-71 (2) considering the recommendation to remove the Rule to which it refers.

23. Amend the Rules to make it explicit that a client can only be billed for disbursements that have been incurred and that anticipated disbursements cannot be charged.
24. While Rule 3-72 (1) should remain unchanged, subrules (2) and (3) should be considered further against their objectives to provide better guidance around the timing of the recording of transactions.
25. The law firm general account must be reconciled.
26. The requirements for a trust reconciliation should be clarified and the supporting documents amended to include listing of specified matters such as stale-dated cheques and unclaimed or inactive balances. Subrule (2) (d) can also be removed.

Lawyers must be required to correct errors immediately and eliminate shortages and outstanding deposits. The errors, shortages and outstanding deposits should not be permitted to be carried forward to the next month's reconciliation.

Lawyers must sign off on the reconciliation of their accounts.

27. Rename the current "trust report" so that it is clear that an annual report relating to the accounts of law firms must be filed even if the firm is not operating a trust account.
28. The "accountant's report" should be renamed to be called a "CPA Report," and the Rule creating it be moved to follow, or be part of, Rule 3-79 in order to clarify that the CPA Report is *part of* what is currently called the "trust report." A "qualified CPA" should be defined to reference the qualifications needed to prepare a "CPA Report," including being independent.
29. Amend Rule 3-79 (6) to clarify that an annual trust report is required to be filed for a firm if the firm had any lawyers who held a practising status and were not exempt from professional liability indemnity coverage for any part of the reporting period. Law firms will be required to include in their annual trust report a list of all lawyers practising at the firm during the reporting period, including those who change their status to an exempt status at any time during reporting period.

30. Rule 3-83 should be a subrule of Rule 3-79 [*Trust report*] and be amended so that “non-compliance with the accounting Rules” or similar phrase be utilized instead of “exceptions and qualifications,” and require an explanation from the lawyer as to how they will remedy the non-compliance.
31. Where the trust report is not complete to the satisfaction of the Executive Director, lawyers must file an amended report within a timeframe set by the Executive Director.
32. A “law firm” (as defined in the Act) may identify a specific partner/owner of the firm to file its annual trust report and to produce the firm’s books and records if required for a compliance audit. A sole practitioner is deemed to be the owner lawyer for their law firm. Where the specified lawyer(s) fails to comply, the owners of the firm may also be responsible for these requirements if they have not been completed after being notified by the Law Society of the non-compliance.

The Rules will continue to require any lawyer at a firm at the relevant time to answer questions or produce records during a compliance audit or in response to questions about a trust report. The Rules will also continue to hold a lawyer personally responsible for their own conduct in respect to compliance with the Part 3, Division 7 of the Rules.

33. Revise the Rules to provide that if the records produced at a compliance audit are inaccurate, unreliable or incomplete, and a follow-up audit is required, the Executive Director may require the firm to pay a fee intended to represent part of the costs of the additional audit, expressed as a range in the Rule. As per the recommendation above, this responsibility is intended to apply to the owners of the firm.
34. Rules should be added to permit the Executive Director to place conditions on the operation of trust accounts where the Executive Director is satisfied that a lawyer or law firm has not adequately complied with the duties and responsibilities set out in Part 3, Division 7 of the Rules.
35. Fees and assessments for late filing of a trust report assessed should be increased.
36. Rule 3-75 should focus on the requirement to retain the records, and not include “chief place of practice” or reference to “on demand”. This policy change may logically permit Rule 3-76 to be removed or modified.
37. The Rules setting out requirements when moving from one practice setting to another, or when leaving the practice of law altogether, need to be revised to update

current processes and include new requirements recommended in this Report. When drafting the new Rules, consideration must be given to ensuring the requirements are clearly stated and are readily capable of enforcement

Recognizing that “non-practising” membership status has been created to allow lawyers to take time away from practice in the expectation that they will return at a later date, the Rules should exempt lawyers from the reporting requirements on withdrawing from practice where the lawyer can satisfy the Executive Director that arrangements have been made for another lawyer to manage the lawyer’s trust account, files and reporting obligations in the lawyer’s absence.

38. Recommend a policy change so that TAF will apply to all client matters with a trust transaction, without exemptions.
39. The Law Society explore the creation of an expert tool for use by the profession to assist in compliance with the CIV Rules.
40. The EFT provision should be amended so that it is similar to the Ontario provision, expressly preserves the obligation to make and record inquiries as to source of funds, and provides further guidance to reinforce the ongoing application of other professional obligations, including the duty to make inquiries in the face of suspicious circumstances.

VIII. Subsequent Steps

230. The recommendations of the Task Force as accepted or amended by the Benchers should be referred to staff in order that the Trust Rules can be revised accordingly.
231. The Task Force has prepared its recommendations in a manner it considers can apply to a broader range of legal professionals than just lawyers.
232. As stated earlier in this report, the Task Force has proceeded on the principle that the accounting Rules should be similar across all legal professions in order that the public interest objectives, including in ensuring the proper handling of funds entrusted to legal professionals, are met. With this in mind, the Task Force expects that Rules prepared for lawyers arising from its recommendations will be capable of being expanded more broadly to notaries, regulated paralegals and any new legal professions that may come into being.

UPDATE: Implementation of the recommendations from the Indigenous Engagement in Regulatory Matters Task Force Report

Date: February 7, 2025

Prepared for: Benchers

Prepared by: Staff

Purpose: For Information

Purpose

1. The following report provides a summary of the actions taken, and actions anticipated to be taken, towards implementation of the Indigenous Engagement in Regulatory Matters (IERM) [Task Force Report](#) recommendations, which were unanimously approved at the Benchers meeting on July 14, 2023.
2. The objective of the IERM Task Force was to identify systemic barriers experienced by Indigenous complainants and witnesses, and propose solutions to establish and maintain culturally safe and trauma-informed regulatory processes. The resultant report addresses the Law Society's need, and desire, to reconcile its processes with Indigenous legal principles.
3. The recommendations in the IERM Task Force Report include taking steps to build relationships, gain trust and become more proactive in preventing harm to Indigenous persons and communities and, more generally, the public. The narrative portion of this report sets out some key updates and **Appendix A** sets out in more detail what actions have been taken, and are anticipated to be taken, to implement the recommendations in the IERM Task Force report.
4. This report is the second annual report further to Recommendation 5.2: The Law Society should update the implementation plan annually, and track progress in its annual report.

Background

5. In 2021, in order to ensure that the unique needs of Indigenous peoples are addressed in the Law Society's regulatory process, the Law Society established the IERM Task Force to review its rules, procedures, and processes.
6. The mandate of the IERM Task Force was to examine the Law Society's regulatory processes, specifically its complaints, investigation, prosecution and adjudication processes, as they relate to complainants and witnesses, particularly Indigenous persons, who may be experiencing vulnerability or marginalization, and make recommendations to the Benchers to ensure that the Law Society's regulatory processes accommodate the full

participation of such complainants and witnesses.

7. The IERM Task Force was appointed in July 2021. Over the course of two years, the IERM Task Force consulted with a number of individuals and organizations including: Indigenous organizations, Indigenous lawyers and judges, justice organizations that provide Indigenous-specific services, other regulatory bodies, organizations that are trying to improve access by Indigenous individuals, judges from Indigenous courts, authors of relevant reports, legal academics, a trauma-informed legal service expert, and a non-Indigenous lawyer who has worked for Indigenous Nations and has experience in regulatory matters. As per the Terms of Reference, the Task Force also consulted with Law Society staff, Tribunal members, members of the Truth and Reconciliation Advisory Committee, and chairs of other Benchers committees (e.g. Practice Standards, Complainants' Review, Discipline, Ethics and Lawyer Independence, and Executive).

Summary of key actions taken to December 2024

Institution, policies, procedures and practice

8. In order to build trust, the Law Society is committed to advancing reconciliation with Indigenous Peoples by acting on recommendations to remove systemic barriers and to ensure that what the Law Society does – and how it is done – works for Indigenous Peoples. Part of the work has included printing and disseminating copies of the IERM Task Force Report, and making it available on the Law Society website.
9. The Law Society has hired an Indigenous lawyer for our policy department and an Indigenous Navigator role working with the professional regulation department. Two Indigenous summer law students were hired in summer 2023 as part of the Law Society's work to develop an Indigenous recruitment strategy to hire, promote, and support the retention of more Indigenous staff throughout the Law Society, including in executive leadership roles. One Indigenous articling student was hired in summer 2024.
10. Numerous actions have been taken to decolonize and Indigenize the Law Society and its policies, procedures and practices. These actions include education of staff in all roles and

departments through the Indigenous Intercultural Course (as of July 2024, 89% of staff reported having completed the IIC, with 5% having started and 6% not yet started), small workshops about the IERM Task Force Report and what led up to the findings in *Bronstein (re)*, 2021 LSBC 19, educational information and resources shared staff wide, and staff events to respectfully acknowledge National Day for Truth & Reconciliation aka Orange Shirt Day (September 30), National Indigenous Veterans' Day (November 8) and celebrate National Indigenous Peoples Day (June 21) and Indigenous History Month.

11. The Law Society hired an Indigenous Navigator, who acts as a resource for Indigenous complainants and witnesses to ensure they experience Law Society complaints, investigation, resolution and hearing processes regarding lawyers in a culturally safe and trauma-informed manner. The Indigenous Navigator supports Law Society staff working in the complaints, investigations, resolution, and hearing process, and works closely and receives guidance as necessary, from the Senior Advisor, Indigenous Engagement.
12. In addition, several new processes have been implemented to more efficiently address complaints about lawyers and improve the services provided by the Law Society Tribunal:
 - a. Consent agreements, which allow complaints to be resolved prior to the issuance of a citation to the lawyer with a resolution that would be in the range expected if the matter went through the hearing process. This process allows for complaints to be concluded far quicker and more cost effectively than a hearing and in a less adversarial process.
 - b. The Alternative Discipline Process (“ADP”) has been implemented to divert complaints about lawyers from the usual professional conduct and discipline processes. ADP is an option where the lawyers have a health issue that may have contributed to their conduct issue. There are eligibility criteria for entrance into ADP and those admitted who continue to meet the eligibility criteria are able to focus on their health and wellbeing without fear that the Law Society’s usual investigation and discipline processes will apply to them.
 - c. The Law Society Tribunal has updated their guide on “[Information for Witnesses](#)”

[including Witness Accommodation](#)” which sets out the Tribunal’s commitment to ensure an equal opportunity to participate in the hearing processes at the Law Society Tribunal.

- d. The Law Society Tribunal has developed a new guide, "[Indigenous Engagement with the LSBC Tribunal](#)." It outlines their inclusive policies, protocols, and hearing processes which can be tailored to different Indigenous cultures, laws and needs.

13. Lastly, the Law Society has taken the following steps in the process to decolonize:

- a. At the March 2023 meeting, the Benchers approved amendments to the Barristers and Solicitors’ Oath to better incorporate and reflect the *Constitution’s* recognition and affirmation of the Aboriginal and treaty rights of First Nations, Inuit, and Métis peoples. As a consequence of the amendment, every new, incoming lawyer will swear or affirm to uphold these rights as guaranteed by the *Constitution*; and
- b. In fall 2021 the Law Society retired its Latin motto and initiated the process towards a new logo design — one that communicates the Law Society’s role and responsibilities to the public, and better reflects the diversity of the profession and the province in which the Law Society operates. Instances of the seal, as the logo had been known, have been removed from the Law Society website, correspondence and printed materials, and where possible, from public spaces at 845 Cambie Street, the location of the Law Society’s offices. The work to remove the seal is ongoing.

Preventing harm and building relationships

- 14. Benchers establish the Law Society Rules, the *Code of Professional Conduct for British Columbia* and board policies, including governance policies, and frequently interact with law students, articulated students, and the general public as they carry out their responsibilities. In recognition of their leadership role, Benchers attended the September 2023 Bencher meeting wearing orange shirts in support of National Truth and Reconciliation Day aka Orange Shirt Day. Some Benchers also attended the Orange Shirt

Day staff event, where Vicki George, Senior Advisor, Indigenous Engagement shared opening remarks and then screened a video featuring Phyllis Webstad, founder of the Orange Shirt Society, wherein Ms. Webstad shares her incredibly moving story and speaks from the heart about her experiences in residential school and the harm these schools have had on multiple generations of her family. In October 2024, Vicki George, Senior Advisor, Indigenous Engagement organized and booked Phyllis Webstad for a presentation to staff and Benchers where Ms. Webstad shared more of her personal story and journey about the Orange Shirt national movement.

15. Similarly, Practice Advisors help lawyers and articled students with practice and ethics advice, and are an important source of information to the legal profession in BC. All members of the Practice Advice team have completed the Indigenous Intercultural course, and further work is being undertaken to ensure that the Practice Advisors are equipped to provide practice support materials, resources, and guidance on intercultural competency and trauma-informed practice. Trauma-informed practice training is also ongoing within the Professional Conduct groups.
16. Initiated by the Senior Advisor, Indigenous Engagement, meetings have taken place between senior leadership of the Law Society and various external actors, including Indigenous organizations and groups, Indigenous lawyers, University of Victoria, Indigenous Legal Research Unit, the Allard School of Law at the University of British Columbia, academics and leaders. A key concern has been noted in those discussions that it is important to have information to explain the distinctiveness between Reconciliation with Indigenous people and Equity, Diversity and Inclusion (EDI) work. We have added to our website messaging regarding the distinctions between Truth and Reconciliation work and Equity, Diversity and Inclusion work.
17. The Senior Advisor, Indigenous Engagement also meets regularly with the Truth and Reconciliation Advisory Committee and the Equity, Diversity and Inclusion Advisory Committee, and worked closely with the Indigenous summer law students the Law Society hired in summer 2023 as part of its work to develop an Indigenous recruitment strategy to hire, promote, and support the retention of more Indigenous staff throughout the Law Society.

18. **Appendix A** further sets out what actions have been taken, and are anticipated to be taken, to implement the recommendations in the IERM Task Force report.

Subsequent Steps

19. The Law Society intends to report annually to the Benchers on its work to implement the IERM Task Force recommendations.

Appendix A

IERM Implementation Plan ¹

RECOMMENDATION	ACTIONS UNDERTAKEN TO DECEMBER 2024	PLANNED ACTIONS
Recommendation 1.0: The Law Society should decolonize its institution, policies, procedures, and practices.		
<p>Recommendation 1.1: The Law Society should encourage individuals at all levels of the organization to self-reflect on and remove their colonial biases, attitudes, and behaviours that are based on perceptions of Indigenous people and laws as deficient.</p>	<p>Staff completion of the Indigenous Intercultural Course (IIC) is ongoing. As of July 2024, 89% of staff reported having completed the IIC, with 5% having started and 6% not yet started.</p> <p>Senior Advisor, Indigenous Engagement has completed meet and greets with staff and departments to explain about the importance of Indigenous Engagement, the IERM Report, and implementation of its recommendations.</p> <p>Senior Advisor, Indigenous Engagement developed Indigenous History Month (June) resources, which were communicated out to staff and the public.</p> <p>Senior Advisor, Indigenous Engagement held staff wide events to respectfully acknowledge National Day for Truth & Reconciliation aka Orange Shirt Day Event (September 21) and National Indigenous Veterans Day</p>	<p>Podcast episode with President and Task Force members to explain about the IERM Report, and implementation of its recommendations.</p> <p>All existing staff completion rate for Indigenous Intercultural Course is 100%, and all new staff take the training within first three months of hiring.</p> <p>Ongoing staff training, entitled “Lunch & Learn: The Road to the IERM Task Force Report”</p> <p>Non-Indigenous staff member(s) to share their story and/or commitment and ongoing work regarding their Truth and Reconciliation journey</p>

¹ In consultation with Senior Advisor, Indigenous Engagement.

RECOMMENDATION	ACTIONS UNDERTAKEN TO DECEMBER 2024	PLANNED ACTIONS
	<p>(November 8) and Indigenous History Month (June)</p> <p>Senior Advisor, Indigenous Engagement podcast Indigenous reconciliation and cultural safety shared February 2024.</p> <p>Staff training events led by Senior Advisor, Indigenous Engagement, entitled “Lunch & Learn: The Road to the IERM Task Force Report”, to teach why the Law Society is committed to implementing the IERM Task Force Report, about the Indigenous Framework, lawyer treatment of Indigenous people, and building trust in regulatory practices. Altogether, seven lunch & learns held for staff with approximately 110 registrants.</p> <p>Indigenous Library for staff launched in June 2024</p>	
<p>Recommendation 1.2: The Law Society should retain an Indigenous expert to identify and remove unnecessary colonial principles from the Rules, <i>Code</i>, policies, procedures, and practices, and should support the provincial government’s efforts to remove unnecessary colonial principles from the <i>Act</i>.</p>	<p>A staff working group has been established to consider decreasing reliance on adversarial processes.</p> <p>A second meeting held on April 16, 2024.</p>	<p>More detailed examination of Law Society Rules, <i>Professional Code of Conduct</i>, and <i>Legal Profession Act</i>, and policies.</p> <p>Ongoing staff working group meetings in 2025.</p>
<p>Recommendation 1.3: The Law Society should</p>		

RECOMMENDATION	ACTIONS UNDERTAKEN TO DECEMBER 2024	PLANNED ACTIONS
identify and remove unnecessary adversarial aspects of its processes.		
The Law Society should make it as easy as possible for lawyers to apologize without fear of further sanctions, including by increasing opportunities for consent agreements and alternative discipline processes.	Research initiated to consider applicability of the <i>Apology Act</i> . Draft Apology Guidelines created in 2024 and close to finalizing.	Consideration of the <i>Apology Act</i> and development of Apology Guidelines. Launch Apology Guidelines on website and share widely in 2025.
The Law Society should support the use of victim impact statements more often in appropriate circumstances.	The Law Society Tribunal has updated their guide on " Information for Witnesses including Witness Accommodation ". It sets out the Tribunal's commitment to ensure an equal opportunity to participate in the hearing processes at the Tribunal.	
The Law Society should adopt alternative options for giving evidence, such as the use of video-conferencing, privacy screens, victim impact statements, and an inquisitive model of questioning (e.g. where a panel member instead of an opposing lawyer poses questions to witnesses).	The Law Society Tribunal has updated their guide on " Information for Witnesses including Witness Accommodation ". It sets out the Tribunal's commitment to ensure an equal opportunity to participate in the hearing processes at the Tribunal.	
Recommendation 1.4: The Law Society should review its processes and practices with a view to increasing efficiencies in	Several new processes have been implemented to more efficiently address complaints: • Consent agreements, which allow complaints to be resolved	

RECOMMENDATION	ACTIONS UNDERTAKEN TO DECEMBER 2024	PLANNED ACTIONS
the resolution of complaints.	<p>prior to the issuance of a citation with a resolution that would be in the range expected if the matter went through the hearing process. This process allows for complaints to be concluded far quicker and more cost effectively than a hearing and in a less adversarial process.</p> <ul style="list-style-type: none"> • Administrative penalties have been introduced to address certain breaches of the Law Society Rules. This allows matters to be concluded more quickly than the former process of investigation and referral to the Discipline Committee. • The Alternative Discipline Process (“ADP”) has been implemented to divert complaints about lawyers from the usual professional conduct and discipline processes. ADP is an option where the lawyers have a health issue that may have contributed to their conduct issue. There are eligibility criteria for entrance into ADP and those admitted who continue to meet the eligibility criteria are able to focus on their health and wellbeing without fear that the Law Society’s usual investigation and discipline processes will apply to them. 	
<p>Recommendation 1.5: The Law Society should minimize unnecessary formalities within its</p>	Latin motto and seal removed from Law Society communication materials.	Engage in operational considerations to minimize formalities.

RECOMMENDATION	ACTIONS UNDERTAKEN TO DECEMBER 2024	PLANNED ACTIONS
<p>processes and practices, such as specialized language, hierarchical seating arrangements, formal dress codes, and colonial symbols.</p>	<p>Latin motto and seal removed from Law Society internal documents and communication materials</p> <p>Senior Advisor, Indigenous Engagement collaborated and reviewed website for language/cultural safety.</p> <p>Barrister and Solicitor Oath amended to recognize and affirm the Aboriginal and treaty rights of First Nations, Inuit and Métis peoples.</p> <p>Indigenous art expansion at Law Society Building.</p>	<p>Lawyer Directory updates to allow for traditional names, including names using symbols and numbers, along with the pronunciation tool.</p> <p>Updates ongoing for website and materials with accessible and culturally safe information and resources for Indigenous peoples.</p>
<p>Recommendation 2.0: The Law Society should Indigenize its institution, policies, procedures, and practices.</p>		
<p>Recommendation 2.1: The Law Society should apply the Indigenous Framework in its application of the <i>Act</i>, Rules, <i>Code</i>, policies, procedures, and practices.</p>		
<p>The Law Society should ensure that all Law Society representatives receive training on the Indigenous Framework and its application in relation to the <i>Act</i>, Rules, <i>Code</i>, policies, procedures, and practices.</p>	<p>Staff training events, entitled “Lunch & Learn: The Road to the IERM Task Force Report” to teach why the Law Society is committed to implementing the IERM Task Force Report regarding lawyer treatment of Indigenous people, and building trust in regulatory practices.</p> <p>Senior Advisor, Indigenous Engagement, provided an overview of her work at the</p>	<p>Provide Indigenous Framework and Principles at Bencher orientation.</p> <p>Update Tribunal training.</p> <p>Ongoing staff training, entitled “Lunch & Learn: The Road to the IERM Task Force Report”</p> <p>Ongoing Indigenous data training i.e., First Nations Principles of *OCAP (ownership, control, access,</p>

RECOMMENDATION	ACTIONS UNDERTAKEN TO DECEMBER 2024	PLANNED ACTIONS
	2024 Bencher orientation meeting.	possession) with staff working on demographic data regarding Indigenous people.
<p>Recommendation 2.2: The Law Society should uphold its prior commitments to increase Indigenous representation throughout the organization, including at the governance, leadership, and staff levels.</p>		
<p>Given the current perceived underrepresentation of Indigenous individuals at the staff level, the Law Society should develop an Indigenous recruitment strategy to hire, promote, and support the retention of more Indigenous staff throughout the Law Society, including in executive leadership roles.</p>	<p>Job Description for Indigenous Navigator role reviewed with a view to inclusivity as a key metric.</p> <p>In May 2023, the Law Society hired a Senior Advisor, Indigenous Engagement.</p> <p>In September 2023 the Law Society hired a Director, Credentials & Licensing.</p> <p>Two Indigenous summer law students were hired in summer 2023.</p> <p>Hired Indigenous Navigator in January 2024.</p>	<p>Review Human Resources processes.</p> <p>Review Human Resources training regarding Indigenous professionals, i.e., hiring and retention practices and procedures.</p> <p>Review Indigenous individuals at the staff level and consider further support, resources, and capacity-building including budget.</p>
<p>The Law Society should create an organizational culture that supports the inclusion and success of Indigenous representatives at all levels of the organization.</p>	<p>Job Description for Indigenous Navigator role reviewed with a view to inclusivity as a key metric.</p>	<p>Ongoing work with respect to human resources and organizational culture.</p>

RECOMMENDATION	ACTIONS UNDERTAKEN TO DECEMBER 2024	PLANNED ACTIONS
<p>Recommendation 2.3: The Law Society should engage with Indigenous individuals, including Indigenous lawyers and legal academics, to incorporate Indigenous legal principles into the Law Society's processes and practices.</p>	<p>Engaged with Truth and Reconciliation Advisory Committee (TRAC), CBABC – Aboriginal Lawyers Forum.</p> <p>Ongoing Relationship-building commenced with Indigenous organizations and groups.</p>	<p>Engage with Bullying, Harassment, and Discrimination Task Force.</p>
<p>Recommendation 2.4: The Law Society should continue adapting its processes to incorporate flexible, culturally relevant, and trauma informed options and resources for Indigenous complainants and witnesses.</p>	<p>As of July 2024, 89% of staff reported having completed the IIC, with 5% having started and 6% not yet started.</p> <p>Hired Indigenous Navigator.</p> <p>The Law Society Tribunal has developed a new guide, "Indigenous Engagement with the LSBC Tribunal." It outlines their inclusive policies, protocols, and hearing processes which can be tailored to different Indigenous cultures, laws and needs.</p> <p>The Law Society Tribunal and staff has taken an Indigenous-led course regarding Indigenous trauma and equity informed practices. The course is made available for Tribunal adjudicators.</p>	<p>Create a resource hub for internal staff to see courses, resources and materials that are available on various topics.</p> <p>Ongoing training and completing the Indigenous trauma and equity-informed practice course for new staff and adjudicators.</p>
<p>Recommendation 2.5: The Law Society should develop a process for investigating and addressing systemic issues that may be affecting Indigenous legal clients on</p>	<p>Hired Indigenous Navigator.</p>	<p>Guidance from Indigenous Navigator.</p> <p>Undertake policy work on how to identify and address systemic issues affecting Indigenous clients' legal needs so as to</p>

RECOMMENDATION	ACTIONS UNDERTAKEN TO DECEMBER 2024	PLANNED ACTIONS
a broad scale, rather than relying on individuals to bring forward complaints.		avoid waiting for individuals to make complaints.
Recommendation 3.0: The Law Society should build trust and relationships with Indigenous individuals, organizations, and communities.		
<p>Recommendation 3.1: The Law Society should raise awareness throughout the province about the Law Society’s role and the services it provides, including supports and options available to Indigenous complainants and witnesses.</p>	<p>Ongoing meetings between Executive Director and Senior Advisor, Indigenous Engagement and external actors.</p> <p>Senior Advisor, Indigenous Engagement and Indigenous Navigator traveled to Northern BC to build relationships, share information including about our roles at LSBC. In early May 2024, meetings were held in Terrace, Prince Rupert, Prince George, Williams Lake, and Smithers.</p> <p>Senior Advisor, Indigenous Engagement and Indigenous Navigator traveled to Vancouver Island to build relationships, share information including about our roles at LSBC. In early September 2024, meetings were held in Nanaimo, Victoria, Campbell River, Port Alberni, Courtenay, Alert Bay, Duncan and University of Victoria - Indigenous Law Research Unit.</p>	<p>Ongoing meetings between Executive Director and Senior Advisor, Indigenous Engagement including with external actors.</p> <p>Create and execute public awareness campaign to highlight the Law Society’s reconciliation progress.</p> <p>Ongoing external engagements with Senior Advisor, Indigenous Engagement and Indigenous Navigator in other regions of BC.</p>
The Law Society should ensure that a variety of communications tools are used, such as pamphlets, social media, in-person conversations, and videos.	Professionally printed IERM Task Force reports for external outreach.	<p>Create and distribute printed materials with plain language.</p> <p>Podcast episode with Law Society President and member of the IERM Task Force.</p>

RECOMMENDATION	ACTIONS UNDERTAKEN TO DECEMBER 2024	PLANNED ACTIONS
	<p>Ordered swag items to bring to BC regional visits and external outreach in communities.</p> <p>Created postcards with complaints information for external engagements and general public</p>	Plan and execute strategy for public awareness campaign.
The Law Society should provide clear, plain language information about:		
the standards of conduct that clients should expect from their lawyers, including specific examples of the types of conduct and circumstances that may warrant a complaint against a lawyer;	<p>Professional Conduct working with Communications to do a video about the complaints process.</p> <p>Ongoing work to develop strategy for public awareness campaign.</p> <p>Created postcards with complaints information for external engagements and general public.</p>	<p>Create and distribute printed materials with plain language.</p> <p>Develop professional conduct solution explorer.</p>
how to make a complaint, steps involved, anticipated timelines, and possible outcomes; and	<p>Professional Conduct working with Communications to do a video about the complaints process.</p> <p>Ongoing work to develop strategy for public awareness campaign.</p>	<p>Create and distribute printed materials with plain language.</p> <p>Develop professional conduct solution explorer.</p>
all supports that are available for Indigenous complainants and witnesses in the Law Society’s processes.	The Law Society Tribunal has updated their guide on “Information for Witnesses including Witness Accommodation” . It sets out the Tribunal’s commitment to	<p>Develop strategy for public awareness campaign.</p> <p>Create and distribute printed materials with plain language.</p>

RECOMMENDATION	ACTIONS UNDERTAKEN TO DECEMBER 2024	PLANNED ACTIONS
	ensure an equal opportunity to participate in the hearing processes at the Tribunal.	
<p>Recommendation 3.2: The Law Society should prioritize hiring an Indigenous “navigator” to guide Indigenous complainants and witnesses through the Law Society’s processes.</p>	<p>Role has been posted, circulated and hired.</p> <p>The Law Society Tribunal has developed a new guide called "Indigenous Engagement with the LSBC Tribunal".</p>	Ongoing work with complaints process.
<p>Recommendation 3.3: The Law Society should create a safe atmosphere for Indigenous individuals, including in the institution’s organizational, physical, and digital spaces.</p>	<p>Where possible the seal has been removed from the Law Society Building at 845 Cambie Street in Vancouver.</p> <p>Indigenous art expansion at the Law Society Building at 845 Cambie Street in Vancouver.</p> <p>Reviewed website for language/cultural safety. Update website and materials with accessible and culturally safe information and resources for Indigenous peoples.</p>	<p>Identify and create culturally appropriate space at the Law Society Building at 845 Cambie Street in Vancouver.</p> <p>Provide input/support to ongoing work to update Law Society website.</p>
<p>Recommendation 3.4: The Law Society should develop connections with support agencies to identify potential resources and opportunities to assist Indigenous complainants and witnesses.</p>	<p>Key connections have been identified and outreach started.</p> <p>Meetings have taken place with</p> <ul style="list-style-type: none"> • BC Treaty Commission; • First Nations Summit; • Métis Nation of BC; • Native Courtworkers and Counselling Association of BC • BC First Nations Justice Council, Indigenous Justice Centres 	<p>Ongoing communications strategy.</p> <p>Connection development will be ongoing.</p>

RECOMMENDATION	ACTIONS UNDERTAKEN TO DECEMBER 2024	PLANNED ACTIONS
	<ul style="list-style-type: none"> • Legal Aid offices • Various support agencies across BC 	
<p>Recommendation 3.5: Subject to guidance from the Leadership of the Tsilhqot'in Nation, the Law Society should continue its efforts to make amends with the Tsilhqot'in Survivors for the outcome of the <i>Bronstein</i> decision having caused disappointment, grief, and anguish amongst the Tsilhqot'in people, and to engage with the Tsilhqot'in Survivors on how the Law Society's processes could be improved.</p>	<p>Considering next steps to approach according to protocol and proper engagement.</p>	<p>Ongoing action and communication outreach.</p>
<p>Recommendation 4.0: The Law Society should be more proactive in the prevention of harm to the public, particularly Indigenous individuals.</p>		
<p>Recommendation 4.1: The Law Society should clarify competency requirements in the Law Society's Code of Professional Conduct to specifically include intercultural competence.</p>	<p>Monitoring compliance with Rule 3-28.1 which requires all practising lawyers to complete the Indigenous intercultural course and certify completion before:</p> <ul style="list-style-type: none"> • the lawyer has engaged in the practice of law for two years in total, whether or not continuous, or • January 1, 2024, <p>whichever is later.</p>	<p>In 2024 extensive work was undertaken to prepare a response on behalf of the Law Society to the Consultation Report on draft amendments to the Model Code in response to Call to Action 27. The Law Society provided its response to the Consultation Report in early December 2024. The contents of the letter were informed by consultation with TRAC and EDIAC in addition to the profession, all of which was very valuable.</p>

RECOMMENDATION	ACTIONS UNDERTAKEN TO DECEMBER 2024	PLANNED ACTIONS
<p>Recommendation 4.2: The Law Society should ensure Practice Advisors are equipped to provide practice support materials, resources, and guidance on intercultural competency and trauma-informed legal services.</p>	<p>100% completion of Indigenous Intercultural Competency course amongst team members.</p>	<p>Identification of resources. Training for Equity Advisor. Completion of Indigenous trauma and equity-informed practice course.</p>
<p>Recommendation 4.3: The Law Society should ensure that lawyers have access to resources, leading practice guides, and educational opportunities with respect to the provision of inter-culturally competent and trauma informed legal services to Indigenous clients.</p>	<p>Ongoing discussions with external Indigenous lawyers, academics and leaders, who have noted the importance of having information to explain the similarities and differences between Equity, Diversity and Inclusion (EDI) work and Indigenous people.</p> <p>Website updated noting the distinctions between Reconciliation with Indigenous people and Equity, Diversity and Inclusion work.</p> <p>Indigenous library for LSBC staff launched in June 2024.</p>	<p>Establish a Resource Hub for internal staff regarding Indigenous people and related resources.</p> <p>Resources made available to lawyers and staff regarding Indigenous trauma and equity informed practice.</p>
<p>Recommendation 4.4: The Law Society should consult with Indigenous legal organizations to consider ways to identify lawyers who can demonstrate high levels of intercultural competence and positive professional engagement with Indigenous clients.</p>	<p>Ongoing relationship building with Indigenous organizations.</p> <p>Meetings have taken place with</p> <ul style="list-style-type: none"> • BC Treaty Commission; • First Nations Summit; • Métis Nation of BC; • Native Courtworkers and Counselling Association of British Columbia; • BC First Nations Justice Council, Indigenous Justice Centres; 	<p>Ongoing relationship building with Indigenous organizations.</p>

RECOMMENDATION	ACTIONS UNDERTAKEN TO DECEMBER 2024	PLANNED ACTIONS
	<ul style="list-style-type: none"> • Legal Aid offices 	
Recommendation 5.0: The Law Society should implement the recommendations.		
<p>Recommendation 5.1: Once the Task Force completes its mandate, the Law Society must ensure that there is effective oversight of the implementation of its recommendations.</p>	<p>Monthly meetings with CEO.</p> <p>Periodic updates at Truth and Reconciliation Advisory Committee (TRAC) meetings.</p> <p>First Report to Benchers in December 2023.</p> <p>Year one implementation update to Benchers in July 2024</p>	<p>Ongoing meetings with CEO.</p> <p>Periodic updates at TRAC meetings.</p> <p>Second Annual Report to Benchers in February 2024, with Third Annual Report to Benchers no later than December 2025.</p>
<p>Recommendation 5.2: To optimize implementation, an implementation plan that identifies immediate steps to be taken in the first six months following the approval of the recommendations should be developed.</p>	<p>Create implementation plan.</p>	<p>Update implementation plan.</p>
<p>The Law Society should update the implementation plan annually, and track progress in its annual report.</p>	<p>First Report to Benchers in December 2023.</p> <p>Year one implementation update to Benchers in July 2024</p>	<p>Second Annual Report to Benchers in February 2024, with Third Annual Report to Benchers no later than December 2025</p>
<p>Recommendation 5.4: The Law Society should annually assess whether revised processes and policies are working well, and make appropriate adjustments as necessary.</p>	<p>Report to Benchers in December 2023.</p> <p>Year one implementation update to Benchers in July 2024</p>	<p>Second Annual Report to Benchers in February 2024, with Third Annual Report to Benchers no later than December 2025</p>

Law Society of British Columbia

December 17, 2024

Sent via email

Linda W. Russell
Chief Executive Officer
The Continuing Legal Education Society of BC
500 – 1155 W. Pender St.
Vancouver, BC V6E 2P4

Dear Linda W. Russell:

Re: Re-appointments to the Board of Directors of the Continuing Legal Education Society of BC

I am pleased to confirm that I have reappointed Cheryl D'Sa, KC and James A. S. Legh as Bencher Representatives to the Board of Directors of the Continuing Legal Education Society of BC for a term commencing January 1, 2025, and concluding January 1, 2028.

I am confident that the Continuing Legal Education Society of BC and its important work will be well served by the contributions of Cheryl D'Sa, KC and James A. S. Legh.

Yours truly,



Brook Greenberg, KC
President-Elect
Law Society of British Columbia

Reply to: Telephone: 604.669.2533
E-mail: bgreenberg@fasken.com

c. Laurel M. Courtenay
Chair, Continuing Legal Education Society of BC's Board of Directors

Don Avison, KC
Chief Executive Officer/Executive Director, Law Society of BC



Bencher Minute of Approval: Reappointment of Tribunal Chair

To: Benchers

Purpose: For Information

Date: February 7, 2025

Background

1. In accordance with Rule 5-1.3, one of the duties of the Benchers is to appoint a practising lawyer as Tribunal Chair. The Tribunal Chair must not be a Bencher or a member of the Discipline, Credentials, or Practice Standards Committees.
2. On December 6, 2022, the Benchers appointed Herman Van Ommen, KC as Tribunal Chair for a two-year term commencing January 1, 2023.
3. The term of Mr. Van Ommen, as Tribunal Chair, was due to expire on December 31, 2024.
4. At the November 29, 2024 Bencher meeting, the Benchers amended Rule 5-1.3(3) to provide the Benchers with the authority to appoint a Tribunal Chair for a term to be set by the Benchers, up to a maximum of three years.
5. As an appointment needed to be made before January 1, 2025, Bencher approval was sought via email to approve the reappointment of Mr. Van Ommen, who was willing to be reappointed as Tribunal Chair, for a further term of one year.

Approval by email

6. In accordance with s. 6(3) of the *Legal Profession Act*, a motion assented to in writing by at least 75% of the Benchers has the same effect as a resolution passed at a regularly convened meeting of the Benchers.
7. By email confirmed on December 5, 2024, the Benchers unanimously approved the reappointment of Herman Van Ommen, KC as Tribunal Chair for a one-year term, commencing January 1, 2025, and concluding on December 31, 2025.

2025 Bencher & Executive Committee Meetings

Executive Committee	Bencher	Other Dates
Thursday, January 23 Hybrid	Friday, February 7 Hybrid	Jan 1: New Year's Day Jan 29: Lunar New Year Feb 5: New Bencher Orientation Feb 7: Welcome/Farewell Dinner TBA: CBABC Provincial Council Meeting TBA: CBA Annual General Meeting Feb 17: Family Day
Thursday, March 27 Virtual	Friday, April 11 Hybrid	Feb 28 (sundown)-Mar 29 (sundown): Ramadan March 3-4: Federation Council Meeting March 7: Call Ceremony March 17-28: Spring Break March 30 (sundown)-April 1 (sundown) Eid April 13: Vaisakhi April 18: Good Friday April 21: Easter Monday TBA: IILACE Conference
Thursday, May 15 Hybrid	Saturday, May 31 Hybrid	May 19: Victoria Day May 29 to 31: LSBC Bencher Retreat June 11: Bench and Bar Dinner June 13: Call Ceremony TBD: LSA Retreat
Thursday, June 19 Virtual	Friday, July 4 Virtual	June 21: National Indigenous Peoples Day July 1: Canada Day Aug 4: BC Day Sept 1: Labour Day
Thursday, September 4 Hybrid	Friday, September 19 Hybrid	Sept 23 (sundown)-24 (sundown): Rosh Hashanah Sept 26: Call Ceremony Sept 30: Truth and Reconciliation Day Oct 1 (sundown)-2 (sundown): Yom Kippur Oct 7: AGM Oct 13: Thanksgiving Day
Wednesday, October 8 Virtual	Friday, October 24 Virtual	Nov 1: Diwali Nov 2-7: IBA Annual Conference Nov 11: Remembrance Day TBA: Federation Fall Meetings
Thursday, November 20 Hybrid	Friday, December 5 Hybrid	Nov 18: Bencher General Elections Nov 28: Call Ceremony Dec 5: Year-end Bencher Dinner Dec 25: Christmas Day Dec 26: Boxing Day Dec 14(sundown)-Dec 22 (sundown): Hanukkah Dec 26-Jan 1: Kwanzaa

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2026 Bencher & Executive Committee Meetings

Executive Committee	Bencher	Other Dates
Thursday, January 22 Hybrid	Friday, February 6 Hybrid	Jan 1: New Year's Day Feb 4: New Bencher Orientation Feb 6: Welcome/Farewell Dinner Feb 16: Family Day Feb 17: Lunar New Year TBA: CBABC Provincial Council Meeting TBA: CBA Annual General Meeting
Wednesday, April 1 Virtual	Friday, April 17 Hybrid	Feb 17 (sundown)-Mar 19 (sundown): Ramadan March 16-27: Spring Break March 19 (sundown)-Mar 20 (sundown) Eid April 3: Good Friday April 6: Easter Monday April 14: Vaisakhi
Thursday, May 14 Hybrid	Saturday, May 30 Hybrid	May 18: Victoria Day May 28 to 30: LSBC Bencher Retreat TBD: LSA Retreat
Thursday, June 18 Virtual	Friday, July 3 Virtual	June 21: National Indigenous Peoples Day July 1: Canada Day Aug 3: BC Day Sept 7: Labour Day TBA: Federation Council Meeting
Thursday, September 10 Hybrid	Friday, September 25 Hybrid	Sept 11 (sundown)-13 (sundown): Rosh Hashanah Sept 20 (sundown)-21 (sundown): Yom Kippur Sept 30: Truth and Reconciliation Day Oct 6: AGM TBA: IILACE Conference
Thursday, October 8 Virtual	Friday, October 23 Virtual	Oct 12: Thanksgiving Day Nov 8: Diwali and National Indigenous Veterans' Day Nov 11: Remembrance Day TBA: IBA Annual Conference TBA: Federation Fall Meetings
Thursday, November 19 Hybrid	Friday, December 4 Hybrid	Nov 17: Bencher By-Election Dec 4(sundown)-Dec 12 (sundown): Hanukkah Dec 4: Year-End Bencher Dinner Dec 25: Christmas Day Dec 26: Boxing Day Dec 26-Jan 1: Kwanzaa